

**Ministry of  
Children and Family  
Development**

**2017/18 – 2019/20  
SERVICE PLAN**

September 2017



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## Minister Accountability Statement



The *Ministry of Children and Family Development 2017/18 - 2019/20 Service Plan* was prepared under my direction in accordance with the [Budget Transparency and Accountability Act](#). I am accountable for the basis on which the plan has been prepared.

*Minister's Signature*

A handwritten signature in blue ink that reads "Katrine Conroy".

Honourable Katrine Conroy  
Minister of Children and Family Development  
August 28, 2017

## Minister of State Accountability Statement



I am the Minister of State for Child Care and under the [Balanced Budget and Ministerial Accountability Act](#), I am accountable for achieving the following results for 2017/18:

- Progress toward the development of an implementation plan for universal child care that provides affordable, accessible and high-quality care and learning to every child whose family wants or needs it, starting with infant and toddler programs before gradually expanding; and
- Engage with all levels of government, child care providers and private and not-for-profit sectors on the development of the implementation plan for universal child care

*Minister of State's Signature*

A handwritten signature in blue ink that reads "Katrina Chen".

Honourable Katrina Chen  
Minister of State for Child Care  
August 28, 2017

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## **Purpose of the Ministry**

The vision of the Ministry of Children and Family Development (MCFD) is that Indigenous and non-Indigenous children and youth in British Columbia live in safe, healthy and nurturing families and are strongly connected to their communities and culture.

Approximately 4,825 ministry staff work with Delegated Aboriginal Agencies, Indigenous service partners, approximately 5,400 contracted community social service agencies and foster homes, as well as cross-government and social-sector partners to deliver inclusive, culturally respectful, responsive and accessible services that support the well-being of children, youth and families in B.C. The ministry supports vulnerable children and their families with a client-centred approach that emphasizes early intervention, permanent living arrangements and preservation of families. Services include early years programs, services to children and youth with special needs, child and youth mental health services, child welfare, adoption and youth justice.

Ministry programs and services are coordinated through a provincial office located in Victoria and are delivered through 13 geographic Service Delivery Areas. For information on specific programs and services, visit the [Ministry of Children and Family Development internet site](#).

The Ministry also supports the Minister in her governance responsibilities for the [Columbia Power Corporation](#) and the [Columbia Basin Trust](#).

## Ministry Goals, Objectives and Performance Measures

The Ministry of Children and Family Development's goals are to help government achieve the following three commitments to British Columbians:

- The first commitment is to make life more affordable. British Columbians are counting on government to make their lives easier by containing costs and service fees.
- The second commitment is to deliver the services that people count on. Government services touch the lives of British Columbians every day, and there is so much more that we can – and must – do to provide these services where and when people need them. Additionally, in many cases, critical programs and services are delivered by Crown Corporations, and our Ministry will work with Board Chairs to improve levels of service to citizens.
- The third commitment is to build a strong, sustainable, innovative economy that works for everyone. Our government believes that all ministries and public sector organizations have a role to play in supporting broad-based economic growth, developing poverty reduction strategies, and helping create good-paying jobs in every region of the province.

Integrating with these priorities is government's commitment to true, lasting reconciliation with First Nations in British Columbia, as we move towards fully adopting and implementing the [United Nations Declaration on the Rights of Indigenous Peoples](#) and the [Calls to Action of the Truth and Reconciliation Commission](#).

Beyond our work in supporting these commitments, the Minister of Children and Family Development has been tasked in the [mandate letter](#) to achieve the following specific objectives and performance targets:

- Enhancing and improving child-protection services to ensure that all children grow up in safe and nurturing environments.
- Investing in child protection to hire additional social workers and staff to support social workers, and to implement incentives to attract social workers to rural and underserved regions.
- Working to implement the recommendations from Grand Chief Ed John's report and provide better supports to keep Aboriginal children at home and out of care.
- Making the reduction of the number of Aboriginal children entering our care system a priority.
- Working to ensure Delegated Aboriginal Agencies are supported to offer services at the same level offered to non-Aboriginal children.
- Increasing funding for Agreements with Young Adults in order to offer supports to all youth aging out of care who need it, not just a few.

- Work with the Minister of Advanced Education, Skills and Training to expand the tuition fee waiver program and provide enhanced supports for former youth in care who pursue post-secondary education.

The Minister of State for Child Care has been tasked in the [mandate letter](#) to achieve the following specific objectives and performance targets:

- Working with all levels of government, child-care providers, the private and not-for-profit sectors to implement a universal child-care plan that provides affordable, accessible and high-quality care and early learning to every child whose family wants or needs it, starting with infant/toddler programs before gradually expanding.
- Providing additional investments in the Early Childhood Educator workforce through training, education and fair wages to enhance and ensure quality.
- Accelerating the creation of new child-care spaces in communities across the province as part of building a Better BC.

Our Ministry will continue to develop specific objectives and performance measures for inclusion in our 2018/19 Service Plan, which will be released with *Budget 2018*.

## Resource Summary

Core Business Area	2016/17 Restated Estimates <sup>1</sup>	2017/18 Estimates	2018/19 Plan	2019/20 Plan
<b>Operating Expenses (\$000)</b>				
<b>Early Years Services .....</b>	305,879	329,670	309,848	310,014
<b>Services for Children and Youth with Special Needs .....</b>	303,568	331,824	335,395	336,600
<b>Child and Youth Mental Health Services .....</b>	80,374	96,492	97,658	97,847
<b>Child Safety, Family Support and Children in Care Services .....</b>	536,918	603,360	611,797	613,306
<b>Adoption Services .....</b>	30,678	31,203	31,332	31,337
<b>Youth Justice Services .....</b>	45,157	46,061	46,964	47,144
<b>Service Delivery Support .....</b>	133,820	142,265	143,610	143,909
<b>Executive and Support Services .....</b>	14,766	15,047	15,194	15,194
<b>Total .....</b>	<b>1,451,160</b>	<b>1,595,922</b>	<b>1,591,798</b>	<b>1,595,351</b>
<b>Ministry Capital Expenditures (Consolidated Revenue Fund) (\$000)</b>				
<b>Service Delivery Support.....</b>	1,519	4,005	3,816	3,816
<b>Total .....</b>	<b>1,519</b>	<b>4,005</b>	<b>3,816</b>	<b>3,816</b>



<b>Other Financing Transactions (\$000)</b>				
<b>Executive and Support Services (Human Services Providers Financing Program) .....</b>				
<b>Receipts .....</b>	31	31	31	31
<b>Disbursements .....</b>	0	0	0	0
<b>Net Cash (Requirements) .....</b>	31	31	31	31
<b>Total Receipts .....</b>	31	31	31	31
<b>Total Disbursements .....</b>	0	0	0	0
<b>Total Net Cash Source (Requirements) .....</b>	31	31	31	31

<sup>1</sup> For comparative purposes, amounts shown for 2016/17 have been restated to be consistent with the presentation of the 2017/18 Estimates.  
 Estimates Note: There were no restatements required for this planning cycle.

Further information on program funding and vote recoveries is available in the [Estimates and Supplement to the Estimates](#).

## **Appendix A: Ministry Contact Information**

General Ministry Enquiries:

Client Relations: 250 387-7027 (in Victoria), or toll-free: 1 877 387-7027

or E-mail: [MCF.CorrespondenceManagement@gov.bc.ca](mailto:MCF.CorrespondenceManagement@gov.bc.ca)

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## **Appendix B: Hyperlinks to Additional Information**

[Ministry's Homepage](#)

[Residential Review Project - Final Report](#)

[Performance Management Report](#)

[Community Living British Columbia](#)

[Ombudsperson](#)

[Public Guardian and Trustee of British Columbia](#)

[Representative for Children and Youth](#)

[Columbia Power Corporation](#)

[Columbia Basin Trust](#)