



The Role of the Woodlands Project Team at the Public Guardian and Trustee

- ▷ The PGT's Woodlands Project Team has been established to review certain incident reports identified by Dulcie McCallum as part of the research leading to her report "The Need to Know."
- ▷ The Team consists of a Case Manager, Regional Consultant, Admin /Research Support person and a Lawyer. The Team will determine if adults named in the report are currently living in BC, are able to make their own decisions or require support. This will involve contacting adults to determine if they have legal representatives, for example a Power of Attorney, Representative, or Committee.
- ▷ The Team will inform the adults involved or their legal representatives of the steps to obtain their records from the Ministry of Children and Family Development. If the Public Guardian and Trustee is legal representative, we will obtain your records on your behalf.
- ▷ The Team will also provide a public inquiry role to respond with information, advice, and support to claimants. The Project toll-free number is: 1-866-660-3211.
- ▷ The Team will make referrals as necessary to Jane Holland, the Advocate for Service Quality, who will provide information, referrals, and advice on behalf of the Ministry of Children and Family Development.
- ▷ The Team will forward allegations of crime to the New Westminster Police Department (contact Mike McFarlane – (604) 529-2457).
- ▷ The Team will research and evaluate potential civil claims of adults unable to make their own decisions independently and who have no other legally authorized person to act on their behalf (Representative under a Representation Agreement, Attorney under a Power of Attorney, Committee under the Patients Property Act).



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- ▷ The PGT will represent the legal rights of existing clients for whom the office acts as Committee of Estate, Power of Attorney or Representative.
- ▷ The PGT will obtain the records of former Woodlands residents who are also PGT clients.
- ▷ The PGT has commenced a legal action on behalf of its clients who experienced abuse while living at Woodlands. (<http://www.trustee.bc.ca/classaction.pdf> – Class Action Info sheet)
- ▷ The PGT will also review the files of other current PGT clients who lived at Woodlands to try to determine if they have a legal claim.
- ▷ The PGT will liaise with other groups and agencies that support people who lived at Woodlands.