



British Columbia Ferry Services Inc.
Suite 500, 1321 Blanshard Street
Victoria, BC V8W 0B7
www.bcferries.com

September 15, 2017

Mr. Gordon Macatee
British Columbia Ferries Commissioner
BC Ferry Commission
RPO Hillside P.O. Box 35119
Victoria, BC V8T 5G2

Dear Mr. Macatee:

Re: Fare Flexibility and Digital Experience Initiative – Executive Succession

We write in regard to Order 16-02, dated September 21, 2016, by which the Commission approved the supplemental application for a major capital expenditure by British Columbia Ferry Services Inc. (BC Ferries) for the Fare Flexibility and Digital Experience Initiative (FFDEI), subject to certain conditions.

In particular, condition 2 of Order 16-02 requires BC Ferries to:

[C]onfirm to the commissioners within 12 months of this Order that a senior executive sponsorship succession plan is in place.

BC Ferries confirms that as required by the Order, BC Ferries put in place and executed an executive sponsorship succession plan for FFDEI. The sponsorship role for oversight of the initiative has been assumed by Mr. Mark Collins, President & CEO.

Sincerely,

A handwritten signature in blue ink that reads "Cynthia M. Lukaitis".

Cynthia M. Lukaitis
Vice President and Corporate Secretary

Copy: Sheldon Stoilen, Deputy British Columbia Ferries Commissioner