

Ministry Values

We Value:

People

Valuing people is the foundation of our Ministry's work. Our organization's greatest asset is our people – their knowledge, skills and experience. We value strength in diversity and work to support each other and our clients by fostering leadership, open communication, inclusiveness, collaborative teamwork and personal and professional development.

Personal Responsibility

We value personal responsibility leading to increased empowerment, self-reliance and self-worth for staff and clients. We balance our pursuit of personal responsibility with compassion.

Respect and Empathy

These values begin within each of us as reflected in daily interactions among staff and in serving clients. We treat others as we would like to be treated and strive to understand, with compassion, the challenges they face. We recognize these values are expressed differently through acts of kindness, caring, tolerance and goodwill.

Equity and Fairness

To effectively serve our clients, the public and each other, we rely on our knowledge, skills and experience in balancing equity with fairness. We strive to act consistently and equitably while recognizing individual needs and the parameters of legislation and policy. Our organizational practices will embody these values.

Accountability

We value accountability for our decisions and actions, and for those of our clients. We will use a comprehensive and balanced performance management process that recognizes staff, client, and business needs.

Transparency and Open Communication

Transparency and open communication in our practices and decision-making are critical to the success of our organization. We will encourage dialogue to ensure that success.

Our values support the integrity of the Ministry. How we deliver our services and demonstrate our ability to operate in a manner that reflects our values is fundamental to building confidence among staff, clients and the public.