

Workers' Advisers Regional Offices in British Columbia

Vancouver/Lower Mainland

500 - 8100 Granville Avenue
Richmond BC V6Y 3T6
Phone: 604 713-0360
Toll-Free: 1 800 663-4261
Fax: 604 713-0311

204 - 32555 Simon Ave
Abbotsford BC V2T 4Y2
Phone: 604 870-5488
Toll-Free: 1 888 295 7781
Fax: 604 870-5494

Vancouver Island Region

403 - 3960 Quadra St
Victoria BC V8X 4A3
Phone: 250 952-4393
Toll-Free: 1 800 661-4066
Fax: 250 952-4399

504 - 495 Dunsmuir Street
Nanaimo BC V9R 6B9
Phone: 250 741-5504
Toll-Free: 1 800 668-2117
Fax: 250 741-5516

205 - 1040 Shoppers Row
Campbell River BC V9W 2C6
Phone: 250 830-6526
Toll-Free: 1 888 643-0013
Fax: 250 830-6528

Interior Region

101 - 1726 Dolphin Avenue
Kelowna BC V1Y 9R9
Phone: 250 717-2096
Toll-Free: 1 866 881-1188
Fax: 250 717-2010

102 - 70 - 2nd Avenue
Kamloops BC V2C 1V9
Phone: 250 371-3860
Toll-Free: 1 800 663-6695
Fax: 250 371-3820

310 Ward Street
Nelson BC V1L 5S4
Phone: 250 354-6933
Toll-Free: 1 866 354-6933
Fax: 250 354-6944

208 - 1577 - 7th Avenue
Prince George BC V2L 3P5
Phone: 250 565-4280
Toll-Free: 1 800 263-6066
Fax: 250 565-4283

If you live outside the above-listed areas, call the number closest to you for assistance with your claim.

You can also visit us at our web site: www.labour.gov.bc.ca/wab

Need Help With Your WCB Claim?

Call your nearest

WORKERS' ADVISERS OFFICE



BRITISH
COLUMBIA

Ministry of Skills Development
and Labour

Who are Workers' Advisers?

Workers' Advisers help workers who are having problems with Workers' Compensation claims in B.C.

Workers' Advisers do not work for the WCB. The service is free.

How can a Workers' Adviser help me?

A Workers' Adviser can:

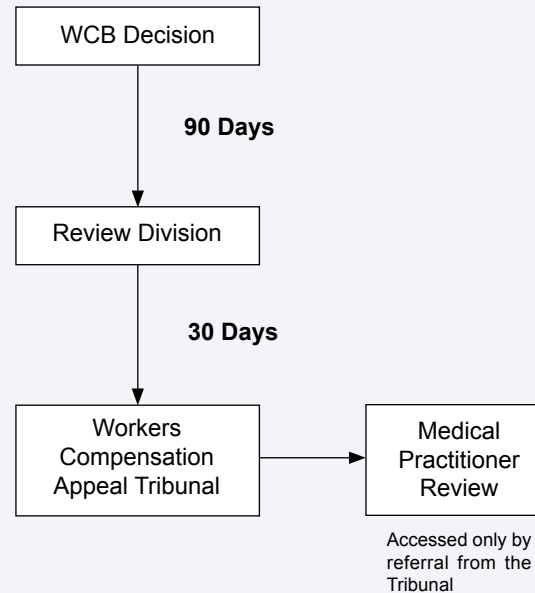
- help you understand WCB policies and procedures
- provide you or anyone else who is helping you with information about your claim
- help you appeal a WCB decision, and in some cases represent you during an appeal.

How much time do I have to appeal?

It is important to appeal a WCB decision as soon as possible, otherwise you may give up your right to appeal.

The following chart outlines the various appeal deadlines.

WCB APPEAL PROCESS AND TIME LIMITS



When contacting our office, give us your WCB claim number and details about your problem.

We will give you general advice right away. If you are going to need more help, you may be assigned a Workers' Adviser.

For toll-free advice anywhere in British Columbia, call
1 800 663-4261

Visit us at our web site:
www.labour.gov.bc.ca/wab



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Workers Advisers' Office