



## **PUBLIC LEGAL EDUCATION AND INFORMATION**

### **Community Profile and Needs Assessment**

#### **APPENDICES TO FINAL REPORT**

**Prepared by**  
**CS/RESORS Consulting, Ltd.**

**Contact Person: Marylee Stephenson, Ph.D.**  
**#2 - 1726 Commercial Drive**  
**Vancouver, BC V5N 4A3**  
**Ph: 604-253-3554 / Fax: 253-9533**  
**[resors@axion.net](mailto:resors@axion.net) [www.csresors.com](http://www.csresors.com)**

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**PUBLIC LEGAL EDUCATION AND INFORMATION  
Community Profile and Needs Assessment**

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## **APPENDIX 1 – Phase 1 Organizations Interviewed**

- Aboriginal Justice, Department of Justice
- Attorney General (BC)
- BC Civil Liberties Association
- BC Coalition for People with Disabilities (BCCPD)
- BC Coalition to Eliminate the Abuse of Seniors (BCCEAS)
- BC Courthouse Libraries Society
- BC Human Rights Coalition
- BC Libraries Association
- Canadian Bar Association (BC)
- Centre for Education, Law and Society at SFU
- Justice Canada
- Law Centre at UVic
- Law Courts' Education Society
- Law Foundation
- Law Students' Legal Advice Program at UBC
- Legal Services Society
- Ministry of Community, Aboriginal and Women's Services
- Ministry of Education
- People's Law School
- Status of Women Canada
- Tenants' Rights Action Coalition (TRAC)
- Victim Services Division, Ministry of Public Safety and Solicitor General

## APPENDIX 2 – Interview Guide

<b>Public Legal Education and Information Community Profile and Needs Assessment 1<sup>st</sup> Round -- Interview Schedule for FUNDERS</b>	
Date_____	Interviewer_____
<b>Respondent:</b>	
<b>Position/responsibilities:</b>	
<b>Name of Organization:</b> _____	
<b>Contact Information:</b> _____	
<b>Interviewer: Answer any questions about the project, assure confidentiality of individual responses.</b>	

### INTRODUCTION

We have been asked by the PLEI Working Group to carry out a Community Profile and Needs Assessment of PLEI province-wide.

The working group is composed of

- Legal Services Society
- People's Law School
- Law Courts Educational Society
- British Columbia Courthouse Library Society
- Canadian Bar Association BC
- Simon Fraser University
- UBC Law Students' Legal Advice Program
- Law Centre (University of Victoria)
- Law Foundation
- Representative from the Attorney General

The main objectives of this initiative are to

- Map what is currently being provided in terms of PLEI
- Identify issues and gaps in PLEI services and products
- Develop a needs assessment measurement tool that will be able to assess needs and identify gaps on an ongoing basis for future planning and appropriate resource allocation; to be used by funders, service providers and other stakeholders

### PART I – PLEI MAPPING

1. Can you describe your funding role regarding Public Legal Information and Education?  
Provide a general overview.
2. What PLEI products and/or services do you fund? (see table)

Please fill out as completely as possible / If it is more convenient for you to provide a “blanket” statement of your service provision, please use the “summary overview” box following this chart.

<b>PLEASE INDICATE THE ORGANIZATIONS YOU FUND, THE TYPE OF ACTIVITY/SERVICE THEY PROVIDE AND THE TARGET GROUP(S)</b> (i.e., “x’ organization provides information on [topic] to [group – youth, seniors, general public,” etc.]”)		<b>TARGET GROUP(S)</b>	<b>FORMAT OF SERVICE</b> (phone only, phone and in-person only, internet, seminars, etc.)	<b>ANNUAL (2002-2003 FY) BUDGET FOR PLEI</b>	
				<b>PLEI Budget</b>	<b>Overall Organization’s Budget</b>
<b>ORGANIZATION</b>	<b>TYPE OF ACTIVITY/SERVICE and FREQUENCY</b> (weekly, as-needed, monthly, daily service/access, send out brochures annually or have available at service sites, etc.)				

**SUMMARY OVERVIEW** (use this box if preferred, but do be as detailed as possible.)

3. Do you have any documentation describing your PLEI products and services that you can provide to us?
  - The organizations you fund
  - The products and services that you fund?
  - Funding applications, criteria, policies, etc.

**Interviewer:** arrange for mailing, etc, or whatever is necessary and make note here of how these will be transferred to us.

4. Do you partner with any other groups or organizations to provide funding for PLEI initiatives? If yes, please describe who these are and your relationship with them?

Partner(s)	Working Relationship (service partners, fund group only, etc.)	Length of time working with Partner?

## PART II –PLEI GAPS and CHALLENGES FOR MEETING THEM

### From you experience in funding PLEI initiatives:

5. Do you see any **gaps** in the **content and/or delivery** of PLEI products/services?
  - No
  - Don't Know
  - Yes (if so what are they? particularly in terms of:
    - a. **content** of products
    - b. **type** and **accessibility** of services
    - c. **target audiences** whose PLEI needs are not being met (and if so, why not)
  
6. If you are aware of any **unnecessary** overlaps or duplication of services in your region/service area, would you describe them?
  - \_\_\_ Not aware of any
  - \_\_\_ Yes, and these are:

7. If you were to consider the PLEI situation in the province as a whole, do you see any **gaps** in the **content and/or delivery** of PLEI products/services in your region/service area?
- No  
 Don't Know
- Yes (if so what are they? particularly in terms of:
- content** of products
  - type and accessibility** of services
  - target audiences** whose PLEI needs are not being met (and if so, why not)
8. If you are aware of any **unnecessary** overlaps or duplication of services in **the province as a whole**, would you describe them?
- Not aware of any  
 Yes, and these are:
9. Do you believe there are difficulties for the public **in your region/area** in accessing PLEI products and services?
- No  
 Don't know  
 Yes (and if so, what are these?)
- Overall?

<b>Barriers</b>	<b>Comments</b>
Geographical access (rural, small community)	
Language/cultural barriers	
Other "target" groups: (Special needs/disabilities that impede access, youth, seniors, etc.) not being served	
Insufficient awareness of the resources that are available from PLEI service providers	
Lack of access to those resources even if they know about them (format, location, accessibility through internet only, etc.)	
Insufficient PLEI resources in general	
Lack of income	

10. Are you aware of any of the challenges faced by groups **developing and delivering** of PLEI products and services?

If not mentioned, probe:

Lack of necessary human resources (availability of intermediaries);  
Insufficient access to training for deliverers  
Insufficient access for volunteers, etc. to training, funding, etc. to  
deliver services to optimal degree  
Other (specify)

11. So far we have discussed a number of gaps in PLEI resources for the province. Could you identify your top three priorities in terms of gaps in PLEI that need to be addressed?

- 1.
  - 2.
  - 3.
- “OTHER”?

12. Could you identify your top three priorities in terms of gaps in PLEI that need to be addressed in THE PROVINCE AS A WHOLE?

### **PART III NEEDS ASSESSMENT FRAMEWORK**

13. How do you as a funder assess the need for PLEI products or services?  
\_\_ Do not employ any specific method

\_\_ Explain method used

14. As mentioned earlier, one of the purposes of this research project is to develop a needs assessment tool that can be used to identify gaps in PLEI services **province-wide** on an ongoing and systematic way to enable long-range planning and more effective use of resources.

- a. What kind of information do you collect from applicants to determine need?
- b. What kind of information do you think is critical to be able to determine need on an ongoing basis?
- c. Do you have any suggestions on how best to collect this type of information on an ongoing basis?
- d. How often would it make sense to collect this information?

### **PART IV – RECOMMENDATIONS**

15. In terms of opportunities for the future, could you identify three priority actions that you believe would make the delivery of PLEI services across the province more effective and efficient? Would you also tell us why you have chosen these?



Priority Action	Reason for Choice/Comments
1.	
2.	
3.	
“OTHER”?	

16. Could you identify other service providers, stakeholders, or interest groups that we should be talking to more fully understand the needs/gaps for PLEI across the province.  
(Obtain, name of organization, person, and contact information)

Organization	Contact Information	Comments/reasons for suggestion

**Reminder to interviewer: be sure to obtain any documented information available on the PLEI products and services.**

17. Do you have any other comments or suggestions that would assist us in this project – whether it be about our approach, about PLEI issues, etc.

No  
 Yes (and these are)?

**THANK YOU FOR YOUR TIME AND INFORMATION!**

### APPENDIX 3 - PLEI Provincial Organization Service Overview\*

Type	Organization	Role	Product/Service	Target Audience
<b>Aboriginal</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Aboriginal</b>	Law Courts Education	Developer/Provider	Print, Video, Workshop, Education	General Public, First Nations, Educators
<b>Aboriginal</b>	Legal Services Society	Developer/Provider	Print, Video, Live phone, Online	General Public, First Nations
<b>Automobile/ Personal Injury</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Automobile/ Personal Injury</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
<b>Automobile/ Personal Injury</b>	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
<b>Automobile/ Personal Injury</b>	Uvic Law Centre	Developer/Provider	Workshops	General Public
<b>Benefits</b>	BC Coalition of People with Disabilities	Developer/Provider	Print, Online	Persons with Disabilities, General Public
<b>Benefits</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Benefits</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
<b>Benefits</b>	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
<b>Benefits</b>	Legal Services Society	Developer/Provider	Print, Video, Live phone, Online	General Public
<b>Benefits</b>	Uvic Law Centre	Developer/Provider	Workshops	General Public
<b>Business</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Business</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
<b>Child Protection</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Child Protection</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
<b>Child Protection</b>	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public

<b><u>Child Protection</u></b>	People's Law School	Developer/Provider	Print, Online	General Public
<b>Consumer</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Consumer</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
<b>Consumer</b>	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
<b>Consumer</b>	People's Law School	Developer/Provider	Print, Online	General Public
<b>Consumer</b>	Uvic Law Centre	Developer/Provider	Workshops	General Public
<b>Criminal</b>	Ministry of Attorney General	Funder/Developer/ Provider	Print, Online	General Public
<b>Criminal</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Criminal</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
<b>Criminal</b>	Department of Justice	Funder/Developer/ Provider	Print, Online	General Public
<b>Criminal</b>	Law Courts Education	Developer/Provider	Online	General Public, Educators
<b>Criminal</b>	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public
<b>Disability</b>	BC Coalition of People with Disabilities	Developer/Provider	Print, Online, Workshop	Persons with Disabilities
<b>Disability</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Disability</b>	People's Law School	Developer/Provider	Print, Online	General Public, Persons with Disabilities
<b>Education</b>	Centre for Education, Law and Society	Developer/Provider	Curriculum	Law Students
<b>Employment</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Employment</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
<b>Employment</b>	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public
<b>Employment</b>	People's Law School	Developer/Provider	Print, Online	General Public
<b>Family</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Family</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
<b>Family</b>	Law Courts Education	Developer/Provider	Video, Online, Print, CD-Rom, Workshop, Education	General Public, Educators

<b>Family</b>	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
<b>Family</b>	Legal Services Society	Developer/Provider	Online, Print, Video, Live phone	General Public
<b>Family</b>	People's Law School	Developer/Provider	Print, Online	General Public
<b>Family</b>	Uvic Law Centre	Developer/Provider	Print, Online	General Public
<b>Family</b>	Department of Justice	Funder/Developer/Provider	Print, Online	General Public
<b>Family</b>	Ministry of Attorney General	Funder/Developer/Provider	Print, Online	General Public
<b>Family Violence</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Family Violence</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
<b>Family Violence</b>	Department of Justice	Funder/Developer/Provider	Print, Online	General Public
<b>Family Violence</b>	Law Courts Education	Developer/Provider	Video, Print, CD-Rom	General Public
<b>Family Violence</b>	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
<b>Family Violence</b>	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public
<b>Family Violence</b>	MCAWS	Funder/Developer/Provider	Print, Online	General Public
<b>Family Violence</b>	People's Law School	Developer/Provider	Print, Online	General Public
<b>Family Violence</b>	Solicitor General	Developer/Funder/Provider	Print	General Public
<b>Family Violence</b>	Uvic Law Centre	Developer/Provider	Print, Online	General Public
<b>Housing/Tenancy</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Housing/Tenancy</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public,
<b>Housing/Tenancy</b>	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
<b>Housing/Tenancy</b>	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public
<b>Housing/Tenancy</b>	MCAWS	Funder/Developer/Provider	Print, Online	General Public
<b>Housing/Tenancy</b>	Tenants Rights Action Coalition	Developer/Provider	Print, Workshops, Phone, Online	General Public
<b>Housing/Tenancy</b>	Uvic Law Centre	Developer/Provider	Workshops	General Public

<b>Human Rights</b>	Ministry of Attorney General	Funder/Developer/ Provider	Print, Online	General Public
<b>Human Rights</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Human Rights</b>	BC Human Rights Coalition	Developer/Provider	Print, Online, Workshop	General Public
<b>Human Rights</b>	Department of Canadian Heritage	Funder/Developer/ Provider	Print, Online	General Public
<b>Human Rights</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
<b>Human Rights</b>	Department of Justice	Funder/Developer/ Provider	Print, Online	General Public
<b>Immigration</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Immigration</b>	Law Courts Education	Developer/Provider	Print, CD-Rom	General Public, Immigrants, Educators
<b>Immigration</b>	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
<b>Immigration</b>	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public, Immigrants
<b>Immigration</b>	MCAWS	Funder/Developer/ Provider	Print, Online	General Public
<b>Immigration</b>	People's Law School	Developer/Provider	Print, Online	General Public, Immigrants
<b>Immigration</b>	Uvic Law Centre	Developer/Provider	Workshops	General Public
<b>Legal System - Introduction</b>	Ministry of Attorney General	Funder/Developer/ Provider	Print, Online	General Public
<b>Legal System - Introduction</b>	BC Civil Liberties Association	Developer/Provider	Print, Online, Workshop	General Public
<b>Legal System - Introduction</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Legal System - Introduction</b>	BC Libraries	Developer/Provider	Workshop	Library Staff
<b>Legal System - Introduction</b>	Centre for Education, Law and Society	Developer/Provider	Workshop, Education	General Public
<b>Legal System - Introduction</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
<b>Legal System - Introduction</b>	Law Courts Education	Developer/Provider	Video, Print, Workshop, Education+D98	General Public, Educators

<b>Legal System - Introduction</b>	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
<b>Legal System - Introduction</b>	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public
<b>Legal System - Introduction</b>	Ministry of Education	Funder/Developer/Provider	Curriculum	Youth, Educators
<b>Legal System - Introduction</b>	People's Law School	Developer/Provider	Print, Online, Workshop	General Public
<b>Legal System - Introduction</b>	Uvic Law Centre	Developer/Provider	Online	General Public
<b>Medical/ Health</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
<b>Medical/Health</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Medical/Health</b>	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
<b>Medical/Health</b>	Uvic Law Centre	Developer/Provider	Print, Online	General Public
<b>Property</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Property</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
<b>Property</b>	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
<b>Property</b>	Uvic Law Centre	Developer/Provider	Print, Online	General Public
<b>Seniors</b>	BC Coalition to End Abuse of Seniors	Developer/Provider	Print	General Public, Youth
<b>Seniors</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Seniors</b>	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public
<b>Volunteer</b>	People's Law School	Developer/Provider	Print, Online	General Public
<b>Wills/Estates/ Guardianship</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Wills/Estates/ Guardianship</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio	General Public
<b>Wills/Estates/ Guardianship</b>	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
<b>Wills/Estates/ Guardianship</b>	People's Law School	Developer/Provider	Print, Online	General Public

<b>Youth</b>	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
<b>Youth</b>	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
<b>Youth</b>	Department of Justice	Funder/Developer/Provider	Print, Online	General Public
<b>Youth</b>	Law Courts Education	Developer/Provider	Print, Workshop, Education	General Public, Educators
<b>Youth</b>	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
<b>Youth</b>	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public
<b>Youth</b>	People's Law School	Developer/Provider	Print, Online	General Public
<b>Youth</b>	Uvic Law Centre	Developer/Provider	Print, Online	General Public

**\*Note: Does not include organizations whose only role vis-a-vis PLEI is funding such as: The Law Foundation and the Aboriginal Justice Strategy**

## **APPENDIX 4 – Focus Group Questions**

1. What types of PLEI services and products are available in your community?
2. What is currently working well in terms of PLEI in your community?
3. What are the key issues or gaps in PLEI in your community?
4. Do you have any suggestions on what mechanisms could be developed to be able to identify PLEI needs and gaps province-wide on an ongoing basis to enable long- range planning?
5. Could you identify three priority actions that you believe would make the delivery of PLEI services in your community and across the province more effective and efficient?



## APPENDIX 5 – Electronic Survey

(<http://members.shaw.ca/csresors>)

*DRAFT*

### Public Legal Education and Information Working Group Provincial Needs Assessment Survey

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This is an explanation of the purpose of the form ...

**Please provide the following contact information:**

*\*denotes required field*

Name	<input type="text"/>
Organization*	<input type="text"/>
Street Address	<input type="text"/>
Address (cont.)	<input type="text"/>
City*	<input type="text"/>
Postal Code	<input type="text"/>
Work Phone*	<input type="text" value="###-###-####"/>
FAX	<input type="text"/>
E-mail*	<input type="text"/>

**1. What types of Public Legal Education and Information products and services do you provide?**

*[Please check all that apply]*

**Type of Law**  
*(choose one)*

<input type="checkbox"/>	Aboriginal
<input type="checkbox"/>	Consumer/Debt
<input type="checkbox"/>	Contract
<input type="checkbox"/>	Criminal
<input type="checkbox"/>	Family
<input type="checkbox"/>	Housing
<input type="checkbox"/>	Immigration
<input type="checkbox"/>	Welfare
<input type="checkbox"/>	Benefits
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Wills/Estates
<input type="checkbox"/>	Seniors
<input type="checkbox"/>	Youth

**Type(s) of Materials**

*[Please check all that apply]*

<input type="checkbox"/>	Pamphlets/Handouts
<input type="checkbox"/>	Workshops
<input type="checkbox"/>	Training
<input type="checkbox"/>	Website
<input type="checkbox"/>	Other (describe)

Do you develop your own materials?  Yes  No

**Type of Law**  
(choose one)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Family
- Housing
- Immigration
- Welfare
- Benefits
- Employment
- Wills/Estates
- Seniors
- Youth

**Type(s) of Materials**  
[Please check all that apply]

- Pamphlets/Handouts
  - Workshops
  - Training
  - Website
  - Other (describe)
- 

Do you develop your own materials?  Yes  No

**Type of Law**  
(choose one)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Family
- Housing
- Immigration
- Welfare
- Benefits
- Employment
- Wills/Estates
- Seniors
- Youth

**Type(s) of Materials**  
[Please check all that apply]

- Pamphlets/Handouts
  - Workshops
  - Training
  - Website
  - Other (describe)
- 

Do you develop your own materials?  Yes  No

**Type of Law**  
(choose one)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Family
- Housing
- Immigration
- Welfare
- Benefits
- Employment
- Wills/Estates
- Seniors
- Youth

**Type(s) of Materials**  
[Please check all that apply]

- Pamphlets/Handouts
  - Workshops
  - Training
  - Website
  - Other (describe)
- 

Do you develop your own materials?  Yes  No

**Type of Law**  
(choose one)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Family
- Housing
- Immigration
- Welfare
- Benefits
- Employment
- Wills/Estates
- Seniors
- Youth

**Type(s) of Materials**  
[Please check all that apply]

- Pamphlets/Handouts
- Workshops
- Training
- Website
- Other (describe)

Do you develop your own materials?  Yes  No

**Other - Describe type of law:**  (e.g. Immigration Law, Human Rights Law, etc.)

- Pamphlets/Handouts
  - Workshops
  - Training
  - Website
  - Other
- (describe)

Do you develop your own materials?  Yes  No

**2. Over the last fiscal year, have you discontinued any PLEI programs or services?**  Yes  No

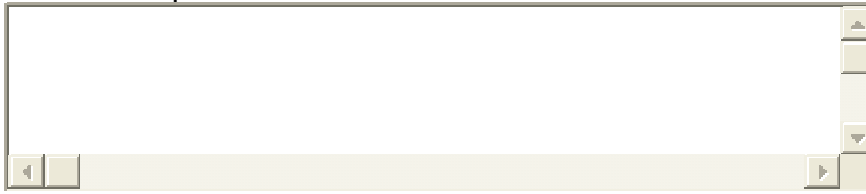
Please specify:

**3. Over the last fiscal year, have you added any PLEI programs or services?**  Yes  No

Please specify:

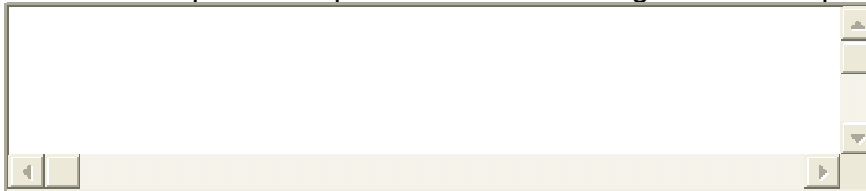
**4. What are the key PLEI gaps or issues facing your community?**

Please be specific:

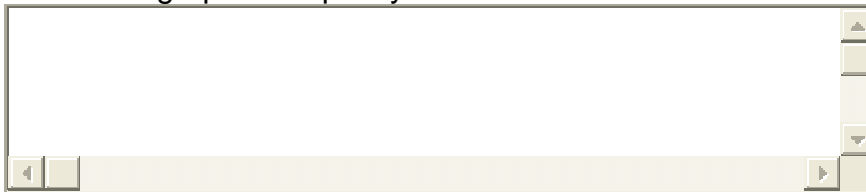


**5. What type of support would help you address these issues?**

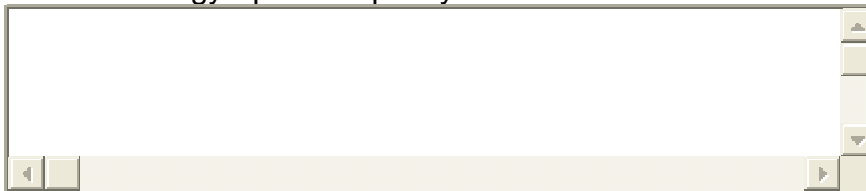
Potential partnerships with other PLEI organizations - please specify:



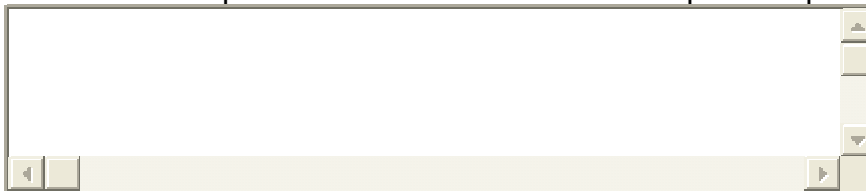
Training - please specify:



Technology - please specify:



Access to specified materials or resources - please specify:



Other - please specify:

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## Survey Evaluation

Thank you for taking the time to help us with this study. The completion of this short survey will give the PLEI Working Group a more accurate picture of the PLEI products and services available at the community level. It will also help address content and delivery gaps. Please answer the following three questions to help us evaluate this survey as a tool.

1. **Do you think that a annual provincial PLEI needs assessment such as this would be useful?**

Yes  No

Why or why not?:

2. **Did you find this survey easy to fill out?**

Yes  No

Why or why not?:

3. **Would you, or someone in your organization, be willing or able to complete/update a survey like this on an annual basis?**

Yes  No

Why or why not?:

## Public Legal Education and Information Working Group Provincial Needs Assessment Survey (Educator's Survey)

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Thank you for taking the time to help us with this study. The completion of this short survey will give the PLEI Working Group a more accurate picture of the PLEI products and services available at the community level. It will also help address content and delivery gaps.

**Please provide the following contact information:**

Name	<input style="width: 100%;" type="text"/>
School	<input style="width: 100%;" type="text"/>
Position	<input style="width: 100%;" type="text"/>
Grade/Level	<input style="width: 100%;" type="text"/>
City	<input style="width: 100%;" type="text"/>
Teaching Area	<input style="width: 100%;" type="text"/>
Work Phone	<input style="width: 100%; text-align: center;" type="text" value="###-###-####"/>
FAX	<input style="width: 100%;" type="text"/>
E-mail	<input style="width: 100%;" type="text"/>

**1. What types of Public Legal Education and Information products and services do you provide?**

*Note: There are six sets of responses below. For each different PLEI service types please fill in the relevant information.*

**A. Type of Law**  
(choose one only)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Employment
- Family
- Housing
- Immigration
- Legal System
- Welfare
- Wills/Estates
- Youth

**Type(s) of Teaching**

*[Please check all that apply]*

- Print Material
- Classroom
- Guest Speakers
- Theatre/Mock Trials
- Court Visits
- Other (e.g. Website)

Do you develop your own materials?

- Yes  No

**B. Type of Law**  
(choose one only)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Employment
- Family
- Housing
- Immigration
- Legal System
- Welfare
- Wills/Estates
- Youth

**Type(s) of Materials**  
[Please check all that apply]

- Print Material
- Classroom
- Guest Speakers
- Theatre/Mock Trials
- Court Visits
- Other (e.g. Website)

Do you develop your own materials?  
 Yes  No

**C. Type of Law**  
(choose one only)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Employment
- Family
- Housing
- Immigration
- Legal System
- Welfare
- Wills/Estates
- Youth

**Type(s) of Materials**  
[Please check all that apply]

- Print Material
- Classroom
- Guest Speakers
- Theatre/Mock Trials
- Court Visits
- Other (e.g. Website)

Do you develop your own materials?  
 Yes  No

**D. Type of Law**  
(choose one only)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Employment
- Family
- Housing
- Immigration
- Legal System
- Welfare
- Wills/Estates
- Youth

**Type(s) of Materials**  
[Please check all that apply]

- Print Material
- Classroom
- Guest Speakers
- Theatre/Mock Trials
- Court Visits
- Other (e.g. Website)

Do you develop your own materials?  
 Yes  No

**E. Type of Law**  
(choose one only)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Employment
- Family
- Housing
- Immigration
- Legal System
- Welfare
- Wills/Estates
- Youth

**Type(s) of Materials**  
[Please check all that apply]

- Print Material
- Classroom
- Guest Speakers
- Theatre/Mock Trials
- Court Visits
- Other (e.g. Website)

Do you develop your own materials?  
 Yes  No

**F. Other - Describe Type of Law**  
(e.g. Immigration Law, Human Rights Law, etc.)

- a)
- b)
- c)
- d)

2. Over the last school year, have you discontinued any law education programs or services?

Yes  No

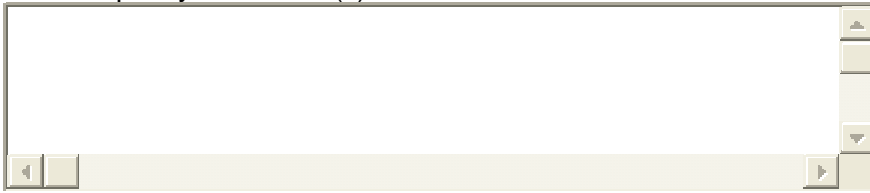
Please specify which one(s) you have discontinued and why:

3. Over the last school year, have you added any law education programs or services?

Yes  No

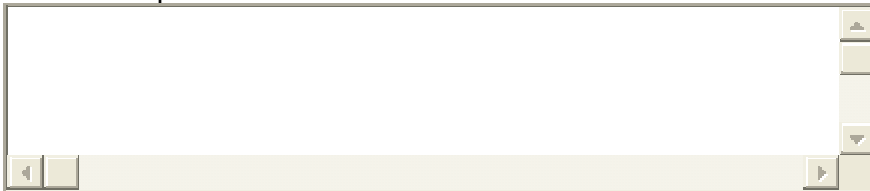


Please specify which one(s):



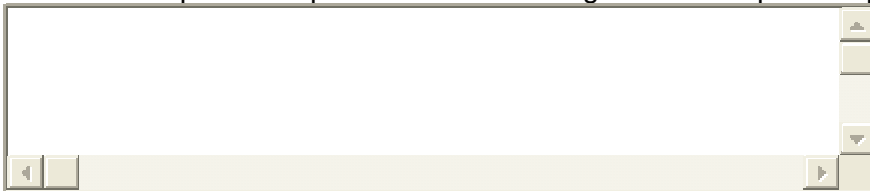
**4. What are the key law education gaps facing your school/students?**

Please be specific:

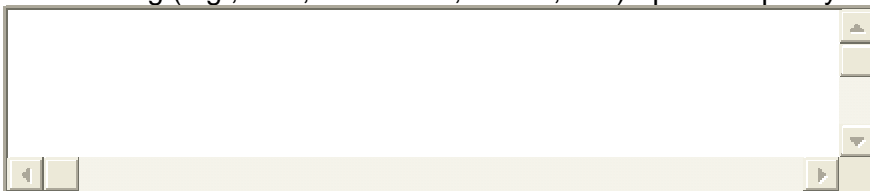


**5. What type of support would help you address these gaps?**

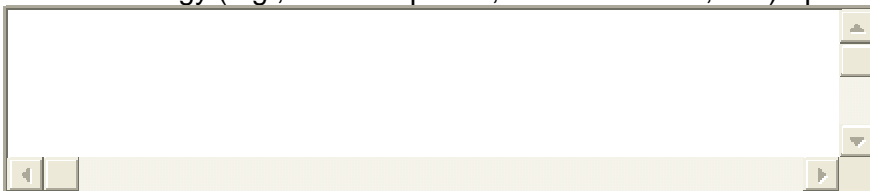
Potential partnerships with other PLEI organizations - please specify:



Training (e.g., staff, volunteers, clients, etc.) - please specify:



Technology (e.g., new computers, internet access, etc.) - please specify:



Access to specified PLEI materials or resources - please specify:

Other needed supports - please specify:

---

### Using this Survey in the Future

Please answer the following three questions to help us evaluate this survey as a tool for providing regular feedback about PLEI service providers in British Columbia.

1. **Do you think that an annual provincial PLEI needs assessment such as this would be useful?**

Yes  No

Why or why not?

2. **Did you find this survey easy to fill out?**

Yes  No

Why or why not?

3. **Would you, or someone in your organization, be willing or able to complete/update a survey like this on an annual basis?**

Yes  No

Why or why not?

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Revised:

## APPENDIX 6 – Revised Needs Assessment Tool

*Last revised January 11, 2005*

### Public Legal Education and Information Working Group Provincial Needs Assessment Survey

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Thank you for taking the time to help us with this study. The completion of this short survey will give the PLEI Working Group a more accurate picture of the PLEI products and services available at the community level. It will also help address content and delivery gaps.

**Please provide the following contact information:**

*\*denotes required field*

Name	<input type="text"/>
Organization / School *	<input type="text"/>
Position	<input type="text"/>
Address	<input type="text"/>
City*	<input type="text"/>
Postal Code	<input type="text"/>
Work Phone*	<input type="text" value="###-###-####"/>
FAX	<input type="text"/>
E-mail*	<input type="text"/>

**Would you like your agencies' information added to the online contact database?**

Yes  No

**Would you like to receive the results of this survey and/or the PLEIWG annual planning document?**

Yes  No

**Would you like to receive a printed copy of the Public Legal Education and Information Resource Catalogue? An electronic copy of the catalogue is available at:**

Yes  No

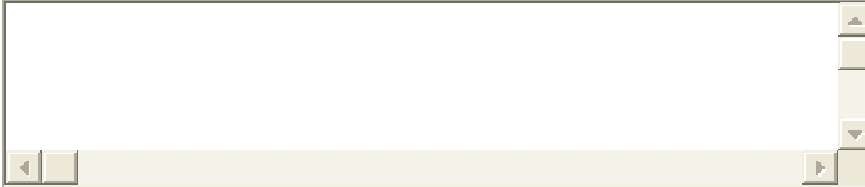
**[http://www.iss.bc.ca/legal\\_info/pubs\\_pdf/sec\\_r/ResourceCatalogue-03\\_04.pdf](http://www.iss.bc.ca/legal_info/pubs_pdf/sec_r/ResourceCatalogue-03_04.pdf)**

1. What types of Public Legal Education and Information products and services do you provide? [Please check all that apply]

Type of Law	Types of Information/Education						Do you develop your own materials?
	Pamphlets / Handouts	Workshops	Training / Classroom Education	Website	Referrals	Advocacy	
<input type="checkbox"/> Aboriginal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Consumer/Debt	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Contract	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Criminal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Disability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Family	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Gay/Lesbian/ Transgendered	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Housing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Human Rights	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Immigration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Legal System	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Senior	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Welfare/Poverty	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Wills/Estates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Youth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other (please identify) <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other (please identify) <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other (please identify) <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Are there any other types of information and/or education that you provide? (Court visits, Guest Speakers, Mock Trials, etc.)**

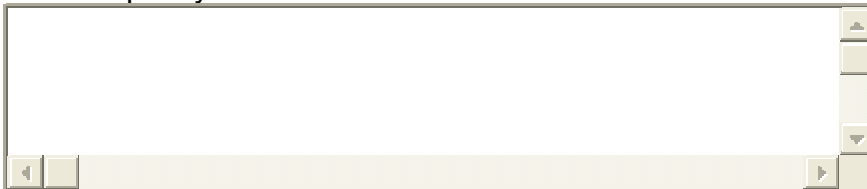
Please specify:

A large rectangular text input field with a light beige background and a thin border. It contains no text. On the right side, there are three small square buttons: a top one with an upward arrow, a middle one with a downward arrow, and a bottom one with a downward arrow. On the bottom left and right corners, there are small square buttons with left and right arrows respectively.

Yes  No

**2. Over the last fiscal year, have you discontinued any PLEI or Law Related Education (LRE) programs or services?**

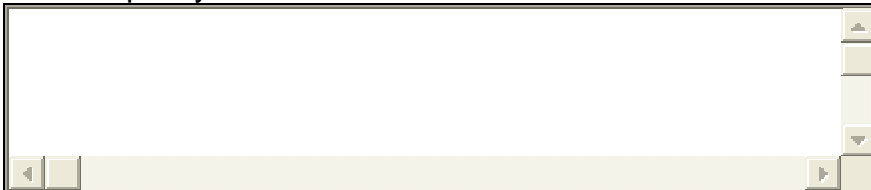
Please specify:

A large rectangular text input field with a light beige background and a thin border. It contains no text. On the right side, there are three small square buttons: a top one with an upward arrow, a middle one with a downward arrow, and a bottom one with a downward arrow. On the bottom left and right corners, there are small square buttons with left and right arrows respectively.

**3. Over the last fiscal year, have you added any PLEI or LRE programs or services?**

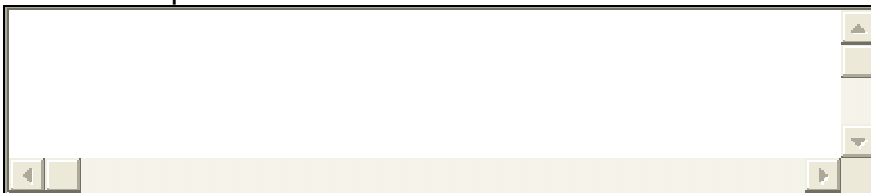
Yes  No

Please specify:

A large rectangular text input field with a light beige background and a thin border. It contains no text. On the right side, there are three small square buttons: a top one with an upward arrow, a middle one with a downward arrow, and a bottom one with a downward arrow. On the bottom left and right corners, there are small square buttons with left and right arrows respectively.

**4. What are the key PLEI or LRE gaps or issues facing your community?**

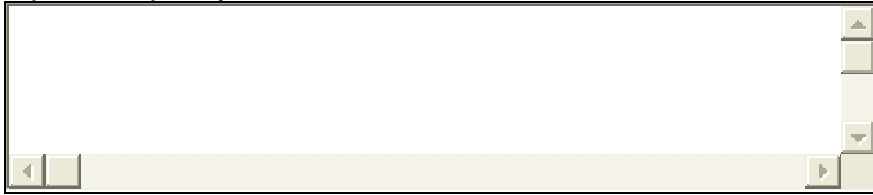
Please be specific:

A large rectangular text input field with a light beige background and a thin border. It contains no text. On the right side, there are three small square buttons: a top one with an upward arrow, a middle one with a downward arrow, and a bottom one with a downward arrow. On the bottom left and right corners, there are small square buttons with left and right arrows respectively.

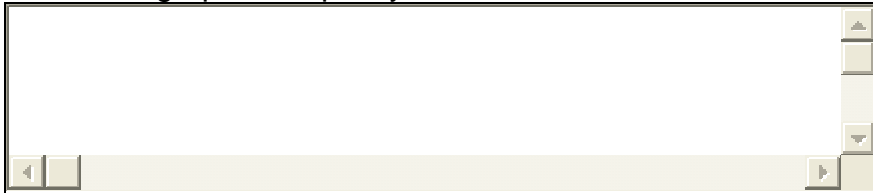
**5. What type of support would help you address these issues?**

Potential partnerships with other PLEI and/or LRE organizations

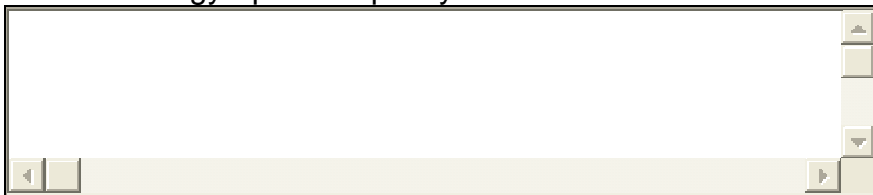
– please specify:



Training - please specify:

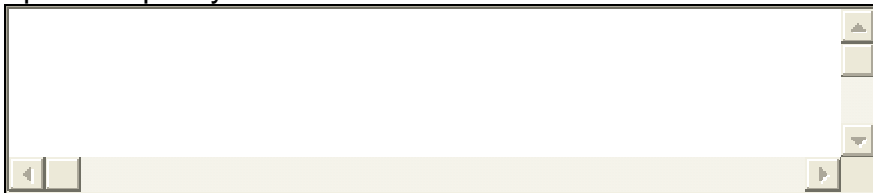


Technology - please specify:

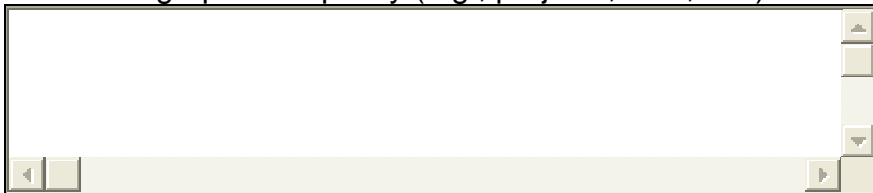


Access to specified PLEI and/or LRE materials or resources

- please specify:



Funding - please specify (e.g., projects, staff, etc.):



Other - please specify:

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### Survey Evaluation

Thank you for taking the time to help us with this study. The completion of this short survey will give the PLEI Working Group a more accurate picture of the PLEI products and services available at the community level. It will also help address content and delivery gaps. Please answer the following three questions to help us evaluate this survey as a tool.

**Do you think that an annual provincial PLEI needs assessment such as this is useful?**

Yes  No

Why or why not?:

**Would you, or someone in your organization, be willing or able to complete/update a survey like this on an annual basis?**

Yes  No

Why or why not?

**Do you have any other suggestions for the PLEI Working Group?**

Yes  No



## APPENDIX 7 – Brief Implementation Strategy for the NAT

1. **Identify a person responsible to coordinate the implementation of the NAT:** In order to ensure that tasks are completed and there is no duplication of activities someone should be assigned the responsibility to implement and monitor the NAT, ensure that an up-to-date data base is compiled, communicate results to the PLEI WG and ensure follow-up with organizations throughout the Province. *Estimated resources: During the survey period it would require, at a minimum, an average of 5-10 hours per week (over and above any other PLEI WG responsibilities). The time dedicated to this responsibility will need to be carefully monitored for future budgeting purposes.*
2. **Finalize Needs Assessment Tool (NAT)** to ensure it meets the strategic priorities for the year. Update the electronic, print and web-based versions of the NAT. To update the web-based version of the NAT will require the assistance of an individual with moderate experience in web forms (any of the individuals that update the LSS website would have this ability). *Estimated resources: 1-2 hour meeting of PLEI WG and 4-5 hours of staff time to modify the web-based version of the NAT)*
3. **Post the web-based version of the NAT to a central server.** Ensure that those individuals who wish to fill in a paper version of the NAT have a contact number they can call to receive it by fax/mail. This will require the assistance of an individual with moderate experience in web forms. *Estimated resources: <2 hours to post the survey. Responding to those individuals who wish to fill-out a paper-based survey will vary.*
4. **Communicate the existence of the NAT to the PLEI and Law-Related Education (LRE) network in BC.** This could be done by combining the collective databases for all member organizations and/or working with key contacts in each community to ensure that PLEI/LRE organizations receive word that the NAT is available. Links to the NAT webpage could also be posted on the websites of all PLEI WG members. *Estimated resources: This will depend on the extent of the network established throughout the Province. Assuming there are key contacts in most communities the length of the task would vary by community size. The resource allocation for the PLEI WG would be approximately 4-6 hours to draft and distribute a letter to the community contacts. Posting a link on websites would take each member organization less than 1 hour.*
5. **Send out reminders** (two or three reminders at two week intervals) to ensure maximum response for the NAT. *Estimated resources: See above. If there are key contacts at the community level this is something that could be built into their responsibilities and would vary by community. There would be little or no resource allocations required by the PLEI WG.*
6. **Back-up survey results daily** to protect against accidental loss of the survey. *Estimated resources: 5 minutes per day during the survey period (it may be possible for this to be done automatically if the host server is backed daily).*

7. **Manually enter all paper-based NAT responses** into the web-based survey. *Estimated resources:* Again this will vary depending on the number of paper-based surveys received but it would take 5-10 minutes per survey to enter the data. The PLEI WG and the community contacts should encourage organizations to fill in the web-based form whenever possible.
8. **Analyze the NAT responses.** This can be done manually using a program like Microsoft Excel (not recommended) or through the development of a database management tool (using Microsoft Access). *Estimated resources:* To develop and test the database management tool would require 24-30 hours of staff time. However, once it was developed it would only require minimal resources to customize it each year. The resources required to analyze the responses would depend on a number of factors: 1) the number of responses, 2) the extent of the responses to open-ended questions, and 3) the number of closed-ended questions that can be automatically collated by the database management tool.
9. **Reporting the results to the PLEI WG, the survey participants and the general public.** The publication of a brief report to explain the results of the survey. *Estimated resources:* 12-24 hours depending on the extent of the report.
10. **Development of an online database of PLEI contacts.** The contact information for organizations can be collated by the database management tool, sorted by community and service area and posted to a central PLEI website. The “front-end” of the website would direct visitors to click on a community where they would then be able to access the information collected through the NAT. There would need to be a note indicating that the information only reflects those organizations who responded to the survey. *Estimated resources:* If the output from the database management tool was formatted properly it would take very little effort to dump the output onto a website. Overall development of the website would probably take 24-36 hours during the survey period with 4-6 hours per month dedicated to maintaining the site.
11. **Follow-up on the results.** Further to reporting the results, a process should be set up to follow-up on the results, take action and report the results of that action to the community. Respondents were emphatic that they needed to see that their input was resulting in action being taken. The PLEI WG should report back the results. In fact, this report would be a good introduction to the following year’s NAT and would build credibility with service providers and educators who may not have participated in previous years.

## APPENDIX 8 – Phase 2 Focus Group Invitees

### Richmond Focus Groups May 18th 2004 Richmond Caring Place

Volunteer Richmond Information Services	Elizabeth Specht and	
S.U.C.C.E.S.S.	Lesley Richardson	604 279-7038
Disability Resource Centre	Francis Li	604 279-7180
Mental Health Family Member Advocate	James Sullivan	604 232-2404
Richmond Multicultural Concerns	Linda Burchill	604 279-9155
CHIMO Crisis Services	Gordon Partovi	604-279-7165
	Catherine Yan	604-270 4435
Canadian Mental Health Association – Richmond	Dave MacDonald	604-276-8834
Richmond Alcohol and Drug Action Team	Jim Battistelli	604 270-9220
Richmond Seniors Advisory Council	Pat Kasparow	604 278-1618
Touchstone Family Association	Michael McCoy	604 279-5598
Richmond Youth Agency	Denise Coutts	604-271-7600
Richmond Society for Community Living	Janis Barr	604-231-0088
Richmond Women's Resource Centre	linda McNab	604-279-7060
CHIMO Crisis Services	Rosa Tesler-Mabe	604 279-7077
CHIMO Crisis Services	Neena Randawa	604 279-7077
Salvation Army	June Humphrey	604 274-0722

## Poverty Focus Group

Tuesday 25 May at 1.30 p.m.  
Legal Services Offices 15th Floor  
1140 W Pender

First United	Janet Berry	681-8365	<a href="mailto:jberry@firstunited.ca">jberry@firstunited.ca</a>
Mental Patients Advocacy	John Mead	738-5770	<a href="mailto:mheap@vmpa.org">mheap@vmpa.org</a>
BC Human Rights Coalition	Terri Kennedy	689-8474	<a href="mailto:susan@bchrcoalition.org">susan@bchrcoalition.org</a>
Family Services of Greater Vancouver	Leah Gray	731-4951	<a href="mailto:lgray@fsgv.ca">lgray@fsgv.ca</a>
South Vancouver Neighborhood House	Karen Larcombe (exec. Director)	324-6212	<a href="mailto:karen@southvan.org">karen@southvan.org</a>
Specialized Victim's Assistance	Tracey Porteous	633-2506	<a href="mailto:porteous@endingviolence.org">porteous@endingviolence.org</a>
Downtown Eastside Women's Centre	Alice Kendall	681-8480	
SOS	Alexandra Charlton	255-1881	<a href="mailto:director@sosrefugee.org">director@sosrefugee.org</a>
AIDS Vancouver	Sonia Marino	893-2254	<a href="mailto:soniam@aidsvancouver.org">soniam@aidsvancouver.org</a>
La Boussole	Christine Sotteau	683-7337	<a href="mailto:laboussole@shaw.ca">laboussole@shaw.ca</a>
Battered Women's Support Services	Cheryl Burns	687-1868	<a href="mailto:bwsslap@hotmail.com">bwsslap@hotmail.com</a> <a href="mailto:legaladvocacy@bwss.org">legaladvocacy@bwss.org</a>
Downtown Eastside Residents' Assoc (DERA)	Nicky Dunlop	678-8291	<a href="mailto:nicky@dera.bc.ca">nicky@dera.bc.ca</a>
The Kettle	Stephanie	253-0669 - x 2	<a href="mailto:autonomy@telus.net">autonomy@telus.net</a>
Abbotsford Community Services	Gurcharan Dhillion	859-7681	<a href="mailto:legaladvocacy@paralynx.com">legaladvocacy@paralynx.com</a>
Elizabeth Fry Society	Donna Surman	520-1166	<a href="mailto:donna@elizabethfry.com">donna@elizabethfry.com</a>
Crabtree Corner, YWCA	Brenda Lavallee	216-1652	<a href="mailto:ncameron@ywcavan.org">ncameron@ywcavan.org</a>
Carnegie Public Library	Mary-Anne Cantillon (Branch Head)	665-3010	<a href="mailto:maryacan@vpl.ca">maryacan@vpl.ca</a>
Povnet	Penny Goldsmith	876-8638	<a href="mailto:penny@povnet.org">penny@povnet.org</a>
John Howard Society	Christy Wilson	872-5651	<a href="mailto:jhscomserve@adsl.intergate.ca">jhscomserve@adsl.intergate.ca</a>
Abbotsford Community Services	Gurtej Gill	614-9763	<a href="mailto:gursuk@hotmail.com">gursuk@hotmail.com</a>
BC Men's Resource Centre	Dr Jerry Wong	604-878-9033	<a href="mailto:men@vcn.bc.ca">men@vcn.bc.ca</a>

## Seniors Focus Group

Tuesday 1 June at 11 to 12

411 Seniors, 3rd Floor, West Wing

411 Seniors	O Lian Yoewono	684-8171	<a href="mailto:olyoewonoca@yahoo.ca">olyoewonoca@yahoo.ca</a>
411 Seniors	Jackie	684-8171	
411 Seniors	Juliet Hanes	684-8171	
411 Seniors	Ron Vanderiet	684-8171	
			<a href="mailto:jvansnellenberg@411seniors.bc.ca">jvansnellenberg@411seniors.bc.ca</a>
411 Seniors	Jo-Anne van Snellenberg	684-8171	
411 Seniors	Vesna Radinovic	684-8171	
411 Seniors	Ann Judge	684-8171	
411 Seniors	Kathleen McBride	684-8171	
411 Seniors	Margaret Kocuiba	684-8171	
411 Seniors	Jim Hahn	684-8171	
411 Seniors	Joan Wright	684-8171	<a href="mailto:joanwright03@yahoo.ca">joanwright03@yahoo.ca</a>

## Terrace Focus Groups

Thursday May 27 at 1:30 and Friday May 28  
at 10:00

Terrace Public Library, 4610 Park Ave, 638-  
8177

The Family Place	Ann Peltier	250-638-1863	<a href="mailto:terrace.osa@telus.net">terrace.osa@telus.net</a>
Salvation Army	Ian McDonough	250-635-5446	<a href="mailto:Ian_McDonough@hotmail.com">Ian_McDonough@hotmail.com</a>
	<b>OR:</b>	<b>250-635-1829</b>	
Government Agents Office, Terrace	Laurie Fulford	250-638-6515	<a href="mailto:laurie.fulford@gems8.gov.bc.ca">laurie.fulford@gems8.gov.bc.ca</a>
Native Courtworkers Assoc.		250-638-8558	
Kermode Friendship Society	Linda Edzerza	250-635-4906	<a href="mailto:restorativejustice-kfs@telus.net">restorativejustice-kfs@telus.net</a>
Northwest Counselling Centre Ltd	Lynn Hughes (Director)	250-638-8311	<a href="mailto:smcandrew@monarch.net">smcandrew@monarch.net</a>
Skeena Bulkley Family Justice Centre	Rebecca	250-638-6558	<a href="mailto:rebecca.georges@gems8.gov.bc.ca">rebecca.georges@gems8.gov.bc.ca</a>
Terrace Emergency Shelter	Nicole	250-635-2373	<a href="mailto:ksan@uniserve.com">ksan@uniserve.com</a>
Terrace Transition House	Jan La Francoise	250-635-6447	<a href="mailto:ksan@uniserve.com">ksan@uniserve.com</a>
Skeena Advocacy for Everyone	Gerry King	250-635-5356	<a href="mailto:guedking@msn.com">guedking@msn.com</a>
Terrace RCMP Victims Services	Sherry Pellegrino (co-ordinato-ordinator)	<b>250-638-7411</b>	<a href="mailto:sherry.pellegrino@rcmp-grc.ga.ca">sherry.pellegrino@rcmp-grc.ga.ca</a>
Terrace Hospice Society	Lora Maki (co-ordinator)	250-635-4811	<a href="mailto:terracehospice@telus.net">terracehospice@telus.net</a>
Northwest Inter-Nation Family & Community Services		250-638-0451	
Northwest Addiction Services	Jeanne Leighton	250-632-7335	<a href="mailto:vdudoward@telus.net">vdudoward@telus.net</a>
Kitimat Community Services	Melissa Clement	250-632-3139	<a href="mailto:melissakcss@telus.net">melissakcss@telus.net</a>
Tamitik Status of Women	Linda Slanina	250-632-8787	<a href="mailto:tamitik@telus.net">tamitik@telus.net</a>
Kitimat Youth Centre		250-632-8974	
Kitimat RCMP Victim Services	Cindy Panton-Goyert	250-639-2122	<a href="mailto:cgoyert@rcmp-grc.gc.ca">cgoyert@rcmp-grc.gc.ca</a>
Family Services/home support		250-632-8666	
Kitimat Senior Citizens Assoc	Max Cheyne	250-632-3871	no email - fax 632-5822
Government Agents Office, Kitimat		250-632-6188	
Kitimat Public Library	Virginia (Chief Librarian)	250-632-8982	<a href="mailto:vharron@telus.net">vharron@telus.net</a>
Kitimat Band Council	Hazel Annibal (Acting Director)	250-639-9361	<a href="mailto:hazelannibal@uniserve.com">hazelannibal@uniserve.com</a>
Haisla Alcohol & Drug Services		250-639-9817	
Kitsumkalum Band Council	Charlotte Guno (Education Co-ordinator)	250-635-6177	<a href="mailto:cguno@kitsumkalum.bc.ca">cguno@kitsumkalum.bc.ca</a>
Kitselas Band Council	Glenn Bennett (Chief Counsellor)	250-635-5084	<a href="mailto:g.bennett@telus.net">g.bennett@telus.net</a>
Kitimat Multicultural Society	Josie Gabas (President)	250-632-6846	<a href="mailto:affnoemmanuel@telus.net">affnoemmanuel@telus.net</a>
Caledonia Senior Secondary	Keith Axelson	(250) 635-6531	<a href="mailto:kaxelson@cmsd.bc.ca">kaxelson@cmsd.bc.ca</a>

## **Multicultural Focus Group**

Monday May 31, 2 to 4 p.m.

Immigrant Services Society of BC, 530 Drake St (one of the classrooms)

Abbotsford Community Services	Manpreet Grewal		<a href="mailto:manpreet_grewal@paralynx.com">manpreet_grewal@paralynx.com</a>
BC Settlement and Intregation Workers Association		1-604-859-7681	
	Firouzeh Peyvandi (board member)	689-7222	<a href="mailto:firouzeh@issbc.org">firouzeh@issbc.org</a>
Inland Refugee Society of BC	Catalina Hernandez	873-6660	<a href="mailto:irsbc@telus.net">irsbc@telus.net</a>
Kiwassa Neighbourhood Services Association	Nancy McRitchie		<a href="mailto:nancym@kiwassa.bc.ca">nancym@kiwassa.bc.ca</a>
		254-5401	
Little Mountain Neighbourhood House Society	Shairose Jinnah		<a href="mailto:shairosejinnah@shaw.ca">shairosejinnah@shaw.ca</a>
		879-7104	
North Shore Multicultural Society			<a href="mailto:ejones10@nsms.ca">ejones10@nsms.ca</a>
	Deborah MacNeil	988-2931	
Pacific Immigrant Resources Society	Jean Maloney	298-5888	<a href="mailto:ed@pirs.bc.ca">ed@pirs.bc.ca</a>
Progressive Inter-Cultural Community Services Society	Harry Dharminder		<a href="mailto:charan.gill@pics.bc.ca">charan.gill@pics.bc.ca</a>
		596-7722	
Richmond Multicultural Concerns Society	Pran Grewal	279-7160	<a href="mailto:pran_grewal@hotmail.com">pran_grewal@hotmail.com</a>
Success - United Chinese Community Enrichment Services Society	Ling Chu		<a href="mailto:ansar@success.bc.ca">ansar@success.bc.ca</a>
		408-7272	
Surrey Delta Immigrant Services Society	Goldy Bhatia	597-0205	<a href="mailto:executive_director@sdiss.org">executive_director@sdiss.org</a>
Mosaic	Judith Boer	254-9626 x 263	<a href="mailto:ple@mosaicbc.com">ple@mosaicbc.com</a>

## **Campbell River Focus Groups**

Tuesday 1 June 2004; 10:00 a.m. and 1:30 p.m.

Campbell River Family Services Society, 487 10th Avenue

Family Services	Michelle Clark	250-287-2421	
Laichwiltach Family Life	Doreen Stobbe or Kathi Camilleri	250-286-3430	<a href="mailto:lfls@oberon.ark.com">lfls@oberon.ark.com</a>
NIEFS Community Assistance Program	Judy Spencer	250-286-3441 -	<a href="mailto:judy.spencer@niefs.net">judy.spencer@niefs.net</a>
C.R. Head Injury Support Society	Dianne Groner	250-287-4323	<a href="mailto:crhead@island.net">crhead@island.net</a>
Salvation Army Shelter	Doug McGillis	250-287-3720	<a href="mailto:mcgillis@island.net">mcgillis@island.net</a>
Upper Island Youth Services	Valerie Colquhoun (counsellor)	250-286-0611	<a href="mailto:val@jhsni.bc.ca">val@jhsni.bc.ca</a>
Upper Island Youth Services	Debbie Grant	250-286-0611	<a href="mailto:debbie@jhsni.bc.ca">debbie@jhsni.bc.ca</a>
C.R. Sexual Assault Centre	Lori Foster	250-287-3325	<a href="mailto:nishs@crcn.net">nishs@crcn.net</a>
C.R. Transition House	Valerie Puetz	250-286-3666	<a href="mailto:valery.puetz@crcn.net">valery.puetz@crcn.net</a>
John Howard Society	Carol Harling-Bleeks	250-286-0611	<a href="mailto:carol@jhsni.bc.ca">carol@jhsni.bc.ca</a>
C.R. Assessment and Resource Referral Society	Maureen McDowell	250-287-2266	<a href="mailto:crars@island.net">crars@island.net</a>
Association for Community Living	Debbie Allen	250-286-0391	<a href="mailto:sil@connected.bc.ca">sil@connected.bc.ca</a>
Cape Mudge Indian Band	Anita Moon	250-285-3316	<a href="mailto:anitam@connected.bc.ca">anitam@connected.bc.ca</a>
C.R. and Area Multicultural and Immigrant Services Assoc	Kathie Landry (director)	250-830-0171	<a href="mailto:kathie.landry@crcn.net">kathie.landry@crcn.net</a>
North Island AIDS		250-830-0787	<a href="mailto:dana.becker@avi.org">dana.becker@avi.org</a>
Women's Centre	Marne Svennes	250-287-3044	<a href="mailto:cwrc@oberon.ark.com">cwrc@oberon.ark.com</a>
Social Development Canada	Marco Costa	250-754-0222(302)	<a href="mailto:marco.costa@sdcdsc.gc.ca">marco.costa@sdcdsc.gc.ca</a>
Children Who Witness Abuse	Pat Carpenter (Counsellor)		<a href="mailto:pat.carpenter@mail.crcn.net">pat.carpenter@mail.crcn.net</a>
Ocean Crest Shelter	Joyce Cousins	250-287 3791	<a href="mailto:oceancrestshelter@telus.net">oceancrestshelter@telus.net</a>



## Nanaimo Focus Groups

Wednesday 2 June 2004; 10:00 a.m. **AND**  
1:30 p.m.

Salvation Army Church Meeting Rooms  
505 Eighth St Nanaimo V9R 1B5

POVNET	Diane Brennan	250 758 5547	
Nanaimo and Region Disability Resource Centre	Kathy Bell	250 758 5547	
Salvation Army	Dawne Anderson	250-753-8021	<a href="mailto:saadmin@island.net">saadmin@island.net</a>
Nanaimo Brain Injury Society	Lorraine Miller	250-753-5600	<a href="mailto:nbis-l@shaw.ca">nbis-l@shaw.ca</a>
Tillicum Haus Native Friendship Centre	Denise McKay	250 753-8291	<a href="mailto:admin@tillicumhaus.ca">admin@tillicumhaus.ca</a>
Central Vancouver Island Multicultural Society	Hilda and Cecilia	250-753-6911	<a href="mailto:info@cvims.org">info@cvims.org</a>
CMHA: Mid-Island	Margaret Neraasen	250-756-2121	<a href="mailto:margn@myexcel.ca">margn@myexcel.ca</a>
Nanaimo Women's Resource Centre	Moniela	250-753-0633	<a href="mailto:womenctr@telus.net">womenctr@telus.net</a>
John Howard Society	Joanne Cooper	250-754-1266	<a href="mailto:jhsnan@shawcable.com">jhsnan@shawcable.com</a>
Literacy Nanaimo	Carolyn McWhinnie, Executive Director	250-754-8988	<a href="mailto:info@literacynanaimo.org">info@literacynanaimo.org</a>
Victim Service Program / Haven: A Society for Women and Children:	Gina	250-754-0764	<a href="mailto:haven@havensociety.com">haven@havensociety.com</a>
Nanaimo RCMP Victim Services	Wendy Burns	250-755-3146	<a href="mailto:wendy.burns@rcmp-grc.gc.ca">wendy.burns@rcmp-grc.gc.ca</a>
Nanaimo RCMP Victim Services	Patti-anne Ferguson	250-755-3146	
Vancouver Island Haven Society Women's Assault Program	Michelle Novakowski	250-741-0550	<a href="mailto:michelle@havensociety.com">michelle@havensociety.com</a>
Nanaimo Senior Secondary School	Ellen Ellis (Law 11/12 Teacher)	250-740-2000	<a href="mailto:ellenellis@shaw.ca">ellenellis@shaw.ca</a>
Nanaimo Citizen Advocacy	George Mcgladrey	250-753-2321	<a href="mailto:ncaa@island.net">ncaa@island.net</a>
	Tania Brzovic (Advocacy and Empowerment Skills Development Co- ordinator)	250-758-5547	<a href="mailto:cycworker@hotmail.com">cycworker@hotmail.com</a>
Nanaimo Disability Resouce Centre	Corinne Desgagne	250-740-0223	<a href="mailto:office.mimn@telus.net">office.mimn@telus.net</a>
Mid Island Metis Nation	Judy Storness-Kress		<a href="mailto:jstorness@lifeworks.bc.ca">jstorness@lifeworks.bc.ca</a>
Lifeworks	Theo	250-716-1551	<a href="mailto:nmrc@shaw.ca">nmrc@shaw.ca</a>
Nanaimo Men's Resource Centre			

## Aboriginal Focus Group

Wednesday June 2, 9:30 - 11:30 a.m.  
Chief Simon Baker Room, Main Floor,  
Aboriginal Friendship Centre, 1607 East  
Hastings  
tel - 251-4844

Aboriginal Mothers Centre Society	Penny Kerrigan	604-253-6262	
Ayas Men Men Child & Family Services	Gloria Wilson	604-985-4111	<a href="mailto:gloria_wilson@squamish.net">gloria_wilson@squamish.net</a>
Federation Of Aboriginal Foster Pa...	Gary Mavis	604-291-7091	<a href="mailto:gary@fafp.ca">gary@fafp.ca</a>
First Nations Urban Community Society	Judy White	604-517-6120	
Metis Commission For Children & Fami...	Glen Parker	250-386-3847	<a href="mailto:garker_metiscommission@telus.net">garker_metiscommission@telus.net</a>
Metis Family Services	Bill Lee	604-584-6621	<a href="mailto:blee@metisfamilyservices.ca">blee@metisfamilyservices.ca</a>
Native Education Centre	Bill Walkus (co-ordinator of the Aboriginal Justice Studies Program)	604-873-3761	<a href="mailto:bwalkus@necvancouver.org">bwalkus@necvancouver.org</a>
South Fraser Aborig. Child, Family &...	Les Boon, regional exec. Dir	604-586-4100	
South Fraser Aboriginal Council	Joanne Charles	604-586-4100	
Surrey Aboriginal Cultural Society	Sue Hammell	604-584-2008	<a href="mailto:shammell@sacsbcc.org">shammell@sacsbcc.org</a>
Vanc. Aboriginal. Child & Family Se...	John Jardine	604-872.6723	<a href="mailto:ajjardine@shaw.ca">ajjardine@shaw.ca</a>
Aboriginal Safe House	Horace Fox	604-254-7732	
Aries Project	Mae Bickley	604-255-1326	<a href="mailto:tsimsla@yahoo.com">tsimsla@yahoo.com</a>
Bc Aborig. Aids Awareness Project	Lucy Barney	604-660-2088	
Bc Aboriginal Network On Disability...	Mike Touchie	250-381-7303	<a href="mailto:mrtouchie@telus.net">mrtouchie@telus.net</a>
Healing Our Spirit Bc First Nations H...	Shelley Gladstone	604-879-8884	<a href="mailto:shelley@healingourspirit.org">shelley@healingourspirit.org</a>
Hey-Way'-Noqu' Healing Circle	Marie Anderson	604-874-1831	<a href="mailto:heywaynoqu@telus.net">heywaynoqu@telus.net</a>
Institute For Aboriginal Health	James Andrew	604-822-5677	
Provincial Residential School Project	Bob Joseph	604-925-4464 x 226	<a href="mailto:robertjoseph@prsp.bc.ca">robertjoseph@prsp.bc.ca</a>
Provincial Residential School Project	Sharon Thira	604-925-4464	<a href="mailto:sharonthira@prsp.bc.ca">sharonthira@prsp.bc.ca</a>
The Red Road Hiv/Aids Network	Michelle George (Director)	604-913-3332	<a href="mailto:mgeorge@red-road.org">mgeorge@red-road.org</a>
Vancouver Native Health	Lou Demerais	604-254-9949	
Warriors Against Violence Society	Katherine Letain-Grimm	604-255-3240	
Aboriginal Front Door Society	Fred Arrance	604-697-5660	
Cwenengitel Aboriginal Support Soc...	Wally Lavigne	604-588-5561	
Legal Services Society - Native Pro...	Fran Auckland	604-601-6036	
Lu'ma Native Housing	Mary Uljevic (Office Manager)	604-876-0811 x 225	<a href="mailto:muljevic@lhns.ca">muljevic@lhns.ca</a>
Native Courtworkers - Vancouver	Arthur Paul	604-687-0281	<a href="mailto:apaul@nccabc.com">apaul@nccabc.com</a>
Native Courtworkers - Vancouver	Earl Quewezance	604-687-0281	
Native Education Centre	Jacqueline Dennis-Orr (Pres)	604-873-3772 - x 335	<a href="mailto:jdennis-orr@necvancouver.org">jdennis-orr@necvancouver.org</a>
Squamish Nation - Social Developme...	Robert Williams	604-985-4111	<a href="mailto:robert_williams@squamish.net">robert_williams@squamish.net</a>
Tsawwassen First Nation	Chief Kim Baird	604-943-2112	<a href="mailto:ruthkenny@dccnet.com">ruthkenny@dccnet.com</a>
Tseil-Waututh First Nation	Leah George-Wilson	604-929-3454	
Ubc First Nations Legal Clinic	Rene Taylor	604-687-0285	<a href="mailto:taylor@law.ubc.ca">taylor@law.ubc.ca</a>
Vanc. Aboriginal Transformative J...	Christine	604-251-7200	<a href="mailto:cp_vatjs@telus.net">cp_vatjs@telus.net</a>
Vancouver Coastal Health Authority	Rika Lange	604-736-2866	<a href="mailto:rika_lange@vrhb.bc.ca">rika_lange@vrhb.bc.ca</a>
Vancouver Coastal Health Authority	Marilyn Ota	604-714-3781	

Vancouver Coastal Health Authority	Maggie Aronoff	604-714-3781	
Vancouver Supportive Child Care S...	Kirsten Forestell (Administrator)	604-279-7016	<a href="mailto:kforestell@develop.bc.ca">kforestell@develop.bc.ca</a>
Vancouver Supportive Child Care S...	Nicole Muir	604-709-4551	
Westcoast Child Care Resource Cen...	Diane Liscumb	604-709-5661	<a href="mailto:dliscumb@westcoast.org">dliscumb@westcoast.org</a>
Windows Of Opportunity - Network #2	Mike Evans	604-713-8273	<a href="mailto:mevans@vsb.bc.ca">mevans@vsb.bc.ca</a>
Ywca - Crabtree Corner	Nola Harper	604-216-1650	<a href="mailto:nharper@ywcavan.org">nharper@ywcavan.org</a>
	Ruth Elford, Sandra Green, and Chelsea Bowers		
Pacific Association of First Nations Women		604-873-1833	Fax to: 872-1845

## Victoria Focus Groups

Thursday 3 June 2004; 10:00 a.m. AND 1:30 p.m. AND Friday, 4 June at 1.30 p.m.  
Conference Room, 200-747 Fort Street  
(Room only holds 8 to 10 people)

Organization	Name	Tel	Email:
Burnside Gorge Community assoc	Corrina Craig	250-388-5271	<a href="mailto:corrina-bgca@shaw.ca">corrina-bgca@shaw.ca</a>
Together Against Poverty Society	John Cooke (Legal Advocate)	250-361-3521	
Victoria Regional Centre, LSS - legal aid	Forrest Nelson	250-388-4516 - x 310	<a href="mailto:receptiondrc@shaw.ca">receptiondrc@shaw.ca</a>
Disability Resource Centre		250-595-0044	<a href="mailto:carlos@vircs.bc.ca">carlos@vircs.bc.ca</a>
Victoria Immigrant & Refugee Centre	Carlos (exec dir)	250-361-9433	<a href="mailto:pam@separationdivorce.bc.ca">pam@separationdivorce.bc.ca</a>
Separation and Divorce Resource Centre	Pam Rudy	250-386-4331	<a href="mailto:mfrccc@pacificcoast.net">mfrccc@pacificcoast.net</a>
Military Resource Centre	Linda Scott	250-363-8635	<a href="mailto:ypsn@coastnet.com">ypsn@coastnet.com</a>
Young Parents Support Network	Mike	250-384-0552	<a href="mailto:robin@singleparentvictoria.ca">robin@singleparentvictoria.ca</a>
Single Parent Resource Centre	Robin Fast (Exec Dir)	250-384-1114	<a href="mailto:lorraine_d_burry@can.salvatioarmy.org">lorraine_d_burry@can.salvatioarmy.org</a>
Salvation Army	Juan Burry (captain)	250-386-8521	<a href="mailto:pcs@peninsulaservices.com">pcs@peninsulaservices.com</a>
Peninsula Community Services	Elaine	250-655-5300	<a href="mailto:kari@vnfc.ca">kari@vnfc.ca</a>
Native Friendship Centre	Kari Comeau	250-384-3211	<a href="mailto:carolynf@vwth.bc.ca">carolynf@vwth.bc.ca</a>
Victoria Women's Transition House	Carolyn F	250-592-2927	
Victoria Men's Centre	Keith Harris, David Campbell	250-370-4636	<a href="mailto:keithnharris@shaw.ca">keithnharris@shaw.ca</a>
Victoria Cool Aid Society	Dana (?)	250-383-1977	<a href="mailto:society@coolaid.org">society@coolaid.org</a>
St. Vincent de Paul Society	John Morrissey (acting director)	250-382-2767 x 227	<a href="mailto:jmorrissey@svdpvictoria.com">jmorrissey@svdpvictoria.com</a>
Sooke Family Resource Centre		250-642-5152	
Pacific Centre Family Services	Jim Henry	250-478-8357	<a href="mailto:pcfesa@telus.net">pcfesa@telus.net</a>
Esquimalt Neighbourhood House	Marylee McKenna (Exec Director)	250-385-2635 x 202	<a href="mailto:info@enh.bc.ca">info@enh.bc.ca</a>
Fairfield Community Place	Joan Kotarski	250-382-4604	<a href="mailto:executivedirector@fairfieldcommunity.ca">executivedirector@fairfieldcommunity.ca</a>
Cridge Centre for the Family	Keith Stewart (exec dir)	250-384-8058	<a href="mailto:kstewart@cridge.org">kstewart@cridge.org</a>
Blanchard Community Centre	Leni Hoover (Director)	250-388-7696	<a href="mailto:leni@blanchardcc.com">leni@blanchardcc.com</a>
AIDS Vancouver Island	Michele Haddon, Social Worker	250-384-4554	<a href="mailto:michele.haddon@avi.org">michele.haddon@avi.org</a>
BC Advocacy Institute	John Young	250-388-7043	<a href="mailto:johnyoung@telus.net">johnyoung@telus.net</a>
BC Association of Food Banks		250-953-1580	<a href="mailto:brentp@islandnet.com">brentp@islandnet.com</a>
Boys and Girls Club of Greater Victoria	Hope Roberts	250-384-9133	<a href="mailto:hroberts@bgcivic.org">hroberts@bgcivic.org</a>
Girls Alternative Program	Peggy Palmer		<a href="mailto:vsea@telus.net">vsea@telus.net</a>
Intercultural Association of Greater Victoria	Jean McRae	250-388-4728	<a href="mailto:jmc@icavictoria.org">jmc@icavictoria.org</a>
Bridges for Women Society	Viki Prescott	250-385-7410	<a href="mailto:viki@bridgesforwomen.ca">viki@bridgesforwomen.ca</a>
Metis Community Services		250-480-0006	<a href="mailto:mail@metis.ca">mail@metis.ca</a>
Need and Crisis Information Line		250-386-6328	<a href="mailto:admin@needcrisis.bc.ca">admin@needcrisis.bc.ca</a>
Seniors Serving Seniors		250-382-4331	<a href="mailto:seniors@island.net">seniors@island.net</a>
Vancouver Island Human Rights Coalition	Sarah Marsden	250-382-3012	<a href="mailto:7seconds@justice.com">7seconds@justice.com</a>

**Kelowna Focus Group**  
**Monday 7 June 2004: 1.00 p.m. to 3:00**  
**p.m. -**

**Kelowna Community Futures office, Room 110,**  
**Landmark Technology Centre, 1632 Dickson Ave**  
**(tel 868-2132 = x 221 - Sally - if any questions)**

Kelowna Community Resources	Bill Downie, Director	763-8008	<a href="mailto:bdownie@kcr.ca">bdownie@kcr.ca</a>
Canadian Mental Health Assoc	Don Smythe, acting Exec	861-3644	<a href="mailto:dscmha@shaw.ca">dscmha@shaw.ca</a>
Central Okanagan Brain Injury Society	Director	762-3233	<a href="mailto:drankmore@cobis.org">drankmore@cobis.org</a>
CNIB (Canadian National Institute for the Blind)	Doug Rankmore		
Elizabeth Fry	Gerry Stolz (regional	763-1191	<a href="mailto:gerry.stolz@cnib.ca">gerry.stolz@cnib.ca</a>
John Howard	manager)	763-4613	<a href="mailto:efry@telus.net">efry@telus.net</a>
	Shelley Cook	763-1331	<a href="mailto:jhsok@silk.net">jhsok@silk.net</a>
Ki-Low-Na Friendship Society (Native Services)	Edna Terbasket (Director)	763-4905	<a href="mailto:administration@kfs.bc.ca">administration@kfs.bc.ca</a>
MS Society	Board of Directors	762-5850	<a href="mailto:info.kelowna@mssociety.ca">info.kelowna@mssociety.ca</a>
NOW Canada Society	Catherine Williams-Jones	763-3876	<a href="mailto:cwj@nowcanada.ca">cwj@nowcanada.ca</a>
Okanagon Mental Health Services	Cathy Parmenter		
	(vocational rehab)	717-3007	<a href="mailto:omhss@telus.net">omhss@telus.net</a>
United Way	Michael Loewen	860-2356	<a href="mailto:mloewen@kelowna.unitedway.ca">mloewen@kelowna.unitedway.ca</a>
RCMP Victim Assistance	Bob Bryce	470-6242	<a href="mailto:cary.berger@rcmp-grc.gc.ca">cary.berger@rcmp-grc.gc.ca</a>
Victim Assistance		860-8300	
Kewlowna Gospel Mission	Randy Benson (Exec Dir)		
	and <b>Bill Bate</b>	763-3737 x 201	<a href="mailto:randy@kelownagospelmission.ca">randy@kelownagospelmission.ca</a>
Kewlona Drop-in Centre	Candice Sutherland (exec		
	dir)	763-3311	<a href="mailto:kdic@silk.net">kdic@silk.net</a>
Okanagan Advocacy & Resource Society	Colleen Evans (Exec		
BC Skits soc	Director & Mental Health	979-0201	<a href="mailto:oars@telus.net">oars@telus.net</a>
Kelowna Womens Resource Centre	Advocate)	868-3119	<a href="mailto:bcsskel@shaw.ca">bcsskel@shaw.ca</a>
	Sunny Hildebrand	762-2355	<a href="mailto:kelwomenscentre@telus.net">kelwomenscentre@telus.net</a>
	Micki Smith		

## Youth Focus Group

Tuesday 8 June 2004; 5:30 p.m. to 7:00 p.m.  
Covenant House, 326 West Pender

Covenant House	Yvonne Andrews (Youth Participation Co-ordinator)	647-4480 - x 12	
Federation of BC Youth In Care Networks	Teresa Lum	527-7762	<a href="mailto:teresa_lum@uniserve.ca">teresa_lum@uniserve.ca</a>
McCreary Centre Society	Jesse Dostal	291-1996	<a href="mailto:mccreary@mcs.bc.ca">mccreary@mcs.bc.ca</a>
Youth Action Centre	Program Director (Tom)	602-9747	<a href="mailto:tfenton@deyas.org">tfenton@deyas.org</a>
Street Youth Services	John Kehler - Program Director	662-4017	<a href="mailto:jkebler@fsgv.ca">jkebler@fsgv.ca</a>
Broadway Youth Resource Centre	Rob Axsen - Program Director	709-5720	<a href="mailto:raxsen@pcrs.ca">raxsen@pcrs.ca</a>
PACE	Raven R. Bowen (Projects Co-ordinator)	872-7508	<a href="mailto:pacekids@vcn.bc.ca">pacekids@vcn.bc.ca</a>
SHRA Youth Project	Teya Greenburg or Jorge Salazar	733-6186	<a href="mailto:teya.kinex@telus.net">teya.kinex@telus.net</a>
Immigrant Services Society of BC (My Circle Youth Group)	Carmen Munoz	684-7498	<a href="mailto:cmunoz@issbc.org">cmunoz@issbc.org</a>
Dusk To Dawn	Steven Smith - Program co-ordinator	688-0399	
Self Help	Mebrat Beyene (Exec Dir)	733-6186	<a href="mailto:mebrat_beyene@telus.net">mebrat_beyene@telus.net</a>
Urban Native Youth Association	Jerry Adams	254-7732	<a href="mailto:jadams@unya.bc.ca">jadams@unya.bc.ca</a>
Peers Vancouver	Shelley Woodman - Executive Director	681-3017	<a href="mailto:admin@peersvancouver.org">admin@peersvancouver.org</a>
Justice for Girls	Joanna Czapska	689-7887	<a href="mailto:justiceforgirls@justiceforgirls.org">justiceforgirls@justiceforgirls.org</a>
DEYAS Downtown Eastside Youth Activity Society	Judy Mcquire	685-6561	<a href="mailto:info@deyas.org">info@deyas.org</a>
Focus Foundation of BC	Exec.D. BOB Kissner	687-8401	<a href="mailto:rkissner@focusbc.org">rkissner@focusbc.org</a>
PLEA	Exc D. Tim Agg	871-0450 - x 611	<a href="mailto:info@plea.bc.ca">info@plea.bc.ca</a>

## NELSON/CASTELGAR Focus Groups

DATE: Wednesday 16th June at 1:30 and  
Thursday 17th June at 10.00 a.m.

VENUE: The Advocacy Centre, 501 Front  
Street, Nelson

West Kootenay Women's Association / Nelson and District Women's Centre	Penny Ruvinsky, Administrative Co-ordinator	(250) 352-9916	<a href="mailto:wkwomyn@netidea.ca">wkwomyn@netidea.ca</a>
Boundary women's shelter Trail Transition House	Connie Marchall (Co-ordinator) Patsy Harmston	(250) 442-3131 250 364-1543	<a href="mailto:bwrcshelter@direct.ca">bwrcshelter@direct.ca</a> FAX: 250- 364-1480
Nelson Transition House Boundary Women's Resource Centre Metis Assoc AIDS organization Career Development Services	Anna Maskerine (co-ordinator)  Ed Pongracz Cheryl Dowden Della MacLeod	(250) 354-4357 250-442-5212  505-5506 (250) 354-3888	<a href="mailto:tranhou@netidea.com">tranhou@netidea.com</a> <a href="mailto:bwrc@direct.ca">bwrc@direct.ca</a> <a href="mailto:epongracz@shaw.ca">epongracz@shaw.ca</a> <a href="mailto:cheryl@ankors.bc.ca">cheryl@ankors.bc.ca</a> <a href="mailto:lwright@shaw.ca">lwright@shaw.ca</a>
Kootenay Society for Community Living Castelgar Boundary and Individual Services	Brenda Jagpal, Exec Dir Leda Leander Joyce Dahms Whiffen Lisa Erven	250-365-2624 - x 3	Fax: 250-365-5679 <a href="mailto:lleander@bfiss.org">lleander@bfiss.org</a> <a href="mailto:ncscyouth@netidea.com">ncscyouth@netidea.com</a> <a href="mailto:ndycco@netidea.com">ndycco@netidea.com</a>
NDYC Ankors/Kootenay AIDS Network Outreach & Support Society Castlegar Community Services	Lana Rona Park Vicky Dalton Lena Horswill	250-505-5506, 1800-421-2437	<a href="mailto:infor@ankors.bc.ca">infor@ankors.bc.ca</a> <a href="mailto:exec_director@netidea.com">exec_director@netidea.com</a> <a href="mailto:ekadvocate@telus.net">ekadvocate@telus.net</a> <a href="mailto:ncsc@netidea.com">ncsc@netidea.com</a>
Nelson Community Services Centre Nelson Safe Homes		250 352 3504	
Castlegar & District Community Services Centre Freedom Quest	Rona Park Christine Moyer	250 365 2104 250 304 2676	<a href="mailto:cdcsc@netidea.com">cdcsc@netidea.com</a> <a href="mailto:christine@wkbac.ca">christine@wkbac.ca</a>
Lower Columbia River All First Nations Council	Leonard Seymour	250-304-2246	<a href="mailto:lcrafc@netidea.com">lcrafc@netidea.com</a>
West Kootenay Family Justice Centre		1-888-526-2229	
L. V. Rogers Secondary School	Law teacher - Ernie Armitage	250-352-5538	<a href="mailto:earmitage@shaw.ca">earmitage@shaw.ca</a>
Stanley Humphries Secondary Family Support Worker	Law teacher - Grant Apostolic Graham Jamin	250-365-7735	<a href="mailto:jamin@netidea.com">jamin@netidea.com</a>
Castlegar & District Public Library Beaver Valley Public Library	June Stockdale (Library Director) Dianne Kniss	(250) 365-7765	<a href="mailto:june.stockdale@shaw.ca">june.stockdale@shaw.ca</a> <a href="mailto:bvlib@direct.ca">bvlib@direct.ca</a> <a href="mailto:gina.rawson@crestonlibrary.com">gina.rawson@crestonlibrary.com</a>
Creston Public Library Grand Forks & District Public Library Greenwood Public Library Kaslo & District Public Library Midway Public Library Nakusp Public Library Nelson Municipal Library Rossland Public Library	Gina Rawson Win Black Judy Foucher Shirley Stanley Wendy Olinger Marilyn Misutka Deborah Thomas Indira Wickremasinghe		<a href="mailto:gfpublish@sunshinecable.com">gfpublish@sunshinecable.com</a> <a href="mailto:greenlib@sunshinecable.com">greenlib@sunshinecable.com</a> <a href="mailto:librarian@pop.kin.bc.ca">librarian@pop.kin.bc.ca</a> <a href="mailto:wendy@midwaylibrary.bc.ca">wendy@midwaylibrary.bc.ca</a> <a href="mailto:bna@columbiacable.net">bna@columbiacable.net</a> <a href="mailto:library@city.nelson.bc.ca">library@city.nelson.bc.ca</a> <a href="mailto:librarian@rosllandlibrary.com">librarian@rosllandlibrary.com</a>

Salmo Public Library  
Trail & District Public Library

Marie Zettl  
Joy Huebert

[salmolib@salmobc.com](mailto:salmolib@salmobc.com)  
[jhuebert@traillibrary.com](mailto:jhuebert@traillibrary.com)

West Kootenay Boundary Addictions Services

Marlowe Martell

250-364-1555

[marlowe@kbas.ca](mailto:marlowe@kbas.ca)



## **SURREY Focus Group**

DATE: Thursday June 24, 1:00 – 3:00 p.m.

VENUE: Library Meeting Room, Guildford  
Public Library, 15105, 105 Ave, Guildford, tel:  
572-8269 (Admin)

A.W.A.R.E. Society	Carolyn Robertson (exec dir)	502-8355	<a href="mailto:surrey@awaresociety.bc.ca">surrey@awaresociety.bc.ca</a>
Asociación Hispana de Vancouver		524 2506	Cannot find them
Awahsuk Aboriginal Head Start Preschool		604-517-6120	Fax: 604-517-6121
BC Organization To Fight Racism			Cannot find them
Canadian Farmworkers Union	Param Grewal	596-4242	fax: 596-7217
CANDO			Cannot find them
		604 531 2502, x 4	
Come Share Society - White Rock	Sue Thomson		<a href="mailto:comesharest@shawlink.ca">comesharest@shawlink.ca</a>
Condominium Home Owners Association Of BC	Tony	584-2462 x 1	<a href="mailto:tony@choa.bc.ca">tony@choa.bc.ca</a>
Cummins British Columbia			Cannot find them
Elizabeth Fry Society	Lisa Owen	604-583-2502	?
Elizabeth Fry Society - Surrey	Lynne Fletcher	604-581-1538	<a href="mailto:bonnie@elizabethfry.com">bonnie@elizabethfry.com</a>
Foundation Youth Job Dealines			Cannot find them
Guru Nanak Sikh Temple			Cannot find them
Holly/Hjorth Community Programs	Steve Boyd (Community School Co-ordinator)	589-3892	<a href="mailto:boyd_s@fc.sd36.bc.ca">boyd_s@fc.sd36.bc.ca</a>
Kekinow Native Housing Society			
Lower Mainland Metis Association			Cannot find them
Metis Family Services	Bill Lee (exec dir)	604 584 6621x 253	<a href="mailto:blee@metisfamilyservices.ca">blee@metisfamilyservices.ca</a>
Native Courtworkers & Counselling Assoc of BC	Tina Duguay	604 588 8430	<a href="mailto:tduguay@nccabc.com">tduguay@nccabc.com</a>
New Door Second Stage Transition House Society		599-4387	fax: 599-4362
Newton Advocacy Group Society	Susan Keeping	604 596 2311	<a href="mailto:nags_susankeeping@telus.net">nags_susankeeping@telus.net</a>
North Fraser Metis Association	Pattie Rosvold	604 521 1908	<a href="mailto:pattie_metis@hotmail.com">pattie_metis@hotmail.com</a>
Options/ Evergreen Transition House	Bruce Hardy	604 596 4321	<a href="mailto:bruce.hardy@options.bc.ca">bruce.hardy@options.bc.ca</a>
People Helping People			
Progressive Intercultural Community Services Society (PICS)	Mr. Charan Gill	604 596 7722	<a href="mailto:charan.gill@pics.bc.ca">charan.gill@pics.bc.ca</a>
Project Parent Fraser South	Louise Doyle	604 583 6011	Fax: 583-6011
	Teri Nicholas (exec director)		fax: 733-7009
Family Services of GV			Cannot find them
Rosemary Plante			
Salvation Army - Surrey	F. Warren Stonnezl	604 581 3896	<a href="mailto:wstonnell@telus.net">wstonnell@telus.net</a>
Semiahmoo First Nation			
Semiahmoo House Society	Judy Kane - admin co-ordinator	604 536 1242 x 233	<a href="mailto:shs@shsbc.ca">shs@shsbc.ca</a>
South Surrey White Rock Women's Place	Ram Sidhu	604 536 9611	<a href="mailto:sswrwp.advocate@telus.net">sswrwp.advocate@telus.net</a>
Sunrise Pavilion Seniors Centre	Pete Hohmann comm services co-ordinator	604 502 6380	<a href="mailto:pkhohmann@city.surrey.bc.ca">pkhohmann@city.surrey.bc.ca</a>
Support for Parents of Young Children			
Surdel Welfare Rights Group			
Surrey Access For All			

Surrey Community Services Society	Alice Close - core services manager	604 584 5811	<a href="mailto:alicec@scss.ca">alicec@scss.ca</a>
Surrey Delta Immigrant Services Society	Goldy Bhatia	604-597-0205	<a href="mailto:gbhatia@sdiss.org">gbhatia@sdiss.org</a>
Surrey Family Place			
Surrey Urban Mission	Peter Hodgson	604 581 5172	<a href="mailto:sums@telus.net">sums@telus.net</a>
Surrey Womens Centre Society	Sharon Goldberg	604 589 1868	<a href="mailto:swc@intergate.ca">swc@intergate.ca</a>
Threshold Womens Outreach Program	Amy Chow	604 572 5883	<a href="mailto:rubyjade@hotmail.com">rubyjade@hotmail.com</a>
United Association Of Injured And Disabled Workers			
Nova Metis Heritage Association	Ken J. Fisher	604 634-0119	<a href="mailto:uhmetis@direct.ca">uhmetis@direct.ca</a>
United Vision Community Support Services	Dianne McPherson		
Valley Therapy Centre	Director/ advocate	604 531 5353	
Virginia Sam Transition House	Dina Parker	604 588 4818	
	Dina Lambright	604-572-5116	
	Deena?		Fax: 572-5136
The Centre (for lesbians, gay men, transgendered and bisexual people)	Peter Toppings (outreach co-ordinator)	684-5307	<a href="mailto:generationsproject@lgtbcentre.vancouver.com">generationsproject@lgtbcentre.vancouver.com</a>
Progressive Intercultural Community Services Society (PICS)	Gurtej Gill	604 501 3824	<a href="mailto:gurtejgill@telus.net">gurtejgill@telus.net</a>
Surrey Public Library	Christen Andrews and Carolyn Shandler	572-8269	<b>Fax: 596-8523</b>
Transgender Health Program	Joshua Goldberg, Lukas Maitland, Wynn Buchwitz,		
Law Office of Barbara Findlay, Q.C.	Robena Sirett	734-1514	<a href="mailto:transhealth@vch.ca">transhealth@vch.ca</a>
	Barbara Findlay	251-4356	<a href="mailto:bjf@barbarafindlay.com">bjf@barbarafindlay.com</a>

## Tricities Focus Group

Tuesday September 14th at 11.00 to 12.30 in  
the Coquitlam Public Library

Nancy Bennet Program Room, Coquitlam Public  
Library, 575 Poirier Street, Coquitlam, BC V3J 6A9

T: (604) 937-4130 F: (604) 937-4145 - do own set up -  
bring own coffee maker or use Legends - admin office  
next to Nancy Bennet Program Room inside the library -  
Linda Savage

Community Volunteer Services for Seniors New View Society Parents Without Partners Port Coquitlam Area Womens Centre Quest Counselling Services for Women SHARE Family & Community Services Tri Cities Family Justice Centre Vedanta Society of BC Access Institute and Development CLAS Mental Health Law Program Kwikwetlem First Nation Lukuulumgot Society Safe Choice SHARE Family and Community Services SUCCESS Tri-City Office	Sandy Dicky  Sandra Santopimio  Michael Rittinger  Diane Nielsen Chief Marvin Joe  Lynda Edmonds	604 927 7919  604 941 6311  604 927 2213  604 937 7301 604 525 2615 604 540 0680  604 540 9161	  <a href="mailto:pcawc@telus.net">pcawc@telus.net</a>    <a href="mailto:mhlp@mhlpcb.net">mhlp@mhlpcb.net</a> <a href="mailto:kwikwetlem@uniserve.com">kwikwetlem@uniserve.com</a>  <a href="mailto:info@sharesoc.ca">info@sharesoc.ca</a>
The Simon Fraser Society For Community Living	Cathy Anthony	604 525 9494	<a href="mailto:canthony@sfscl.org">canthony@sfscl.org</a> <a href="mailto:csheppard@accessemployment.ca">csheppard@accessemployment.ca</a>
Access Employment Services Ltd Hammond Community Centre	Cary Sheppard	604 466 0172	<a href="mailto:info@sharesoc.ca">info@sharesoc.ca</a>
Lesbians and Gays of Meadow Ridge Maple Ridge - Pitt Meadows Community Services Council	Jerb Van Horne	604-688- 9378???	<a href="mailto:jleginus@comservice.bc.ca">jleginus@comservice.bc.ca</a>
Ridge Meadows Association for Community Living Seniors' Outreach			
Specialized Victim Assistance Program Triangle Resources	Marje Riches	604 467 6911, ext 227	<a href="mailto:merje@comservice.bc.ca">merje@comservice.bc.ca</a>
The Centre (for lesbians, gay men, transgendered and bisexual people)	Peter Toppings (outreach co-ordinator)	684-5307	<a href="mailto:generationsproject@lgtbcentre.vancouver.com">generationsproject@lgtbcentre.vancouver.com</a>
Tricities Womens Resource Society Dogwood Pavillion, City of Coquitlam Mental Health Law Services	Carol Metz Murray (ED) Karen Lau Dan Soiseth Anne-Marie Bouthille (sp?) e.d.	604-219-7346 933-6087	<a href="mailto:cmm_pcawc@telus.net">cmm_pcawc@telus.net</a> <a href="mailto:klau@coquitlam.ca">klau@coquitlam.ca</a> <a href="mailto:dsoiseth@mhlpcb.net">dsoiseth@mhlpcb.net</a>
Place Maillardville Cythera Transition House Society	Jeanine Nelson	604 933 6166 604 467 9966	<a href="mailto:resmanager@shaw.ca">resmanager@shaw.ca</a>

## Williams Lake Focus Groups

Thursday September 9th from 1.00 p.m. to 2.30 and Friday September 10th from 10.00 to 11.30

Williams Lake Public Library: Suite A, 180 N 3rd Ave, Williams Lake  
250-392-3630 - Doreen - contact - fax no.  
250-392-3518

Alexandria Indian Band			
Anaham Elders Care Home Society			
Canadian Mental Health Assn - Family & Community Services	Trevor Barnes	250 398 8220	<a href="mailto:cmhawl@stardate.ca">cmhawl@stardate.ca</a>
Cariboo Chilcotin Aboriginal Training & Education Centre			
Caribou Friendship Society	Pat Rogers		
Cariboo Friendship Centre	Rosanna McGregor	250 398 6831	<a href="mailto:cariboo.fc@shawcable.com">cariboo.fc@shawcable.com</a>
Cariboo Tribal Council	Sharon Taylor	250 392 7361	<a href="mailto:sbobs@wlake.com">sbobs@wlake.com</a>
Carrier-Chilcotin Tribal Council	Shawnee Palmantier	250 398 7033	<a href="mailto:spalmantier@midbc.com">spalmantier@midbc.com</a>
Central Cariboo Home Support	Shannon Crowell	250-392-2964	
Chiwid Transition House	Karen Hewitt	250-398-6831	<a href="mailto:cariboo.sp@shawcable.com">cariboo.sp@shawcable.com</a>
Dene Development Corporation			
Enhanced Geriatric Team for Physicans of Williams Lake		???	
Esketemc Social Services	Serina Sampson	250 440 5671	<a href="mailto:socialserv@hotmail.com">socialserv@hotmail.com</a>
Gateway Crisis Stabilization Program	Jocelyn Wood	250 392 8260	
Native Courtworkers & Counselling Assoc.	Bev	250 398 6818	
Nenqayni Treatment Centre Society			
Soda Creek Indian Band			
Specialized Victims Assistance - Williams Lake			
Williams Lake Indian Band			
Williams Lake Public Library			
100 Mile House & District Womens Centre Society	Maria Walter; Penny Hewitt (poss Friday)	250 395 4093	<a href="mailto:100women@bcinternet.net">100women@bcinternet.net</a>
Canim Lake Indian Band			
Cedar Crest Society For Handicapped Persons			
South Cariboo Home Support Service			
Building Cultural Bridges In Our Communities			
Lhooskuz Dene Government	Veronica Cassam	250 992 3232	
Lhtako Dene Nation	Frank Boucher	250 747 2900	
Native Courtworker & Counselling Association - Quesnel			
x Metis Association	Connie Goulet	250 992 9722	<a href="mailto:ncma@netbistro.com">ncma@netbistro.com</a>
Quesnel Alcohol & Drug Abuse Assoc	Bea Randall	250 992 5189	<a href="mailto:gas@northernhealth.ca">gas@northernhealth.ca</a>
Quesnel Contact Line & Centre Society	Vicky Hartley	250-992-5658	
Quesnel Human Rights and Civil Liberties		NIS ???	
Quesnel Multicultural Society		411 - no listing	
Quesnel Speech & Hearing Society		411 - no listing	
Quesnel Tillicum Society		250-992-8347	

SDA Group Advocates / Menspeak BC		250-991-0544	
Special Services to Children & Families	George McGoan	250 992 5642	
Child Poverty Action Project Committee	B. Smith		
Choices for Youth Centre, Advocacy and Recreation Programs	Irene Willsie, Program Manager		<a href="mailto:iwillsie@telus.net">iwillsie@telus.net</a>
			<a href="mailto:cinnamon.neumeyer@shawcable.com">cinnamon.neumeyer@shawcable.com</a>
Quesnel Womens Resource Centre	Cinnamon Neumwyer	250 992 8472	
United Aboriginal Housing Society	Luanne	250 992 3306	<a href="mailto:uahs@shaw.ca">uahs@shaw.ca</a>
			<a href="mailto:executivedirector.wcs@telus.net">executivedirector.wcs@telus.net</a>
Contact Women's Group Society	Jenny Dereis	250-392-4118	
			<a href="mailto:pennyrobert@espconsulting.org">pennyrobert@espconsulting.org</a>
			<a href="mailto:janettemoller@espconsulting.org">janettemoller@espconsulting.org</a>
ESP Consulting Ltd	Penny and Maria	250 392 4446	
Amata Transition House	Tina Devito	250-992-7321	<a href="mailto:amata@goldcity.net">amata@goldcity.net</a>
100 Mile Community Resource Team	Lea Smirfitt	250 395 5641	<a href="mailto:lea.smirfitt@gems3.gov.bc.ca">lea.smirfitt@gems3.gov.bc.ca</a>

## Prince George Focus Group

Friday September 10th from 10.30 a.m. to 12.00

Keith Gordon Room, Prince George Public Library, 887 Dominion Street, Prince George, 250-563-9251  
Shelly x 126 -

Phoenix Transition House	Sharon Hurd	250-563-7305	<a href="mailto:sharon.phoenix@shaw.ca">sharon.phoenix@shaw.ca</a>
Prince George & District Elizabeth Fry Society	bally bassi, Social and Justice Services Manager	250 563 1113	<a href="mailto:bally@pgefry.bc.ca">bally@pgefry.bc.ca</a>
Prince George Head Start I (Children)	Tina Fraser	250 563 3884	<a href="mailto:tfraser@pgnfc.com">tfraser@pgnfc.com</a>
Active Support Against Poverty	Audrey Schwartz	250-563-6112	<a href="mailto:asap@princegeorge.com">asap@princegeorge.com</a>
Canadian Mental Health Assoc	Linda Doran, exec dir	250 564 8644	<a href="mailto:housing@netbistro.com">housing@netbistro.com</a>
Employment Action	Vickie Rose - Lorna Dittmar (E.D.)	250 564 8044	<a href="mailto:vickie@employment-action.bc.ca">vickie@employment-action.bc.ca</a>
Immigrant & Multicultural Services Soc	Baljit Selhi - exec dir	250 562 2900 - 14	<a href="mailto:imss.pg@shawcable.com">imss.pg@shawcable.com</a>
Prince George Native Friendship Centre	healing centre	250 564 3568	<a href="mailto:nhc@pgnfc.com">nhc@pgnfc.com</a>
Tsay Keh Dene Band	Melissa Carey	250 562 8882	<a href="mailto:mcarey@tkdb.com">mcarey@tkdb.com</a>
Prince George Public Library		250-563-9251	
Prince George Public Library			
Prince George Sexual Assault Centre	Lorraine Hilland	250 564 8302	<a href="mailto:Lorraine@pgsac.org">Lorraine@pgsac.org</a>
Crisis Prevention, Intervention and Information Centre for Northern BC	Verna MacLeod	250-564-5736	<a href="mailto:pgcrisiscentre@telus.net">pgcrisiscentre@telus.net</a>

## Dawson Creek Focus Groups

Thursday September 9th at 10.00 a.m. to 12.00 and 1.00 to 2.30 p.m. (invite people from Ft St. John and Chetwynd)  
Board Room of the Community Futures Development Corporation (CFDC) of Peace-Liard  
904 - 102 Avenue, Dawson Creek

Dawson Creek Access Society	Gladys Couldwell	250-782-1750	
South Peace Community Resources Society	Sian Lewis, Dept Manager	250 782 9174	<a href="mailto:spcrs@pris.bc.ca">spcrs@pris.bc.ca</a>
Branching Out Community Needs Group Society	Gisele Guay	250-782-8484	<a href="mailto:gguay@telus.net">gguay@telus.net</a>
Chetwynd Womens Resource Society Chetwynd Transition House	Beverley Mix (ED) and also Gloria Clarke	250-788-3793 250 782-1976	<a href="mailto:chetwomn@pris.bc.ca">chetwomn@pris.bc.ca</a>
Tansi Friendship Centre Society	Adam Lebouchan	250 788 2996	<a href="mailto:tansifcs@pris.bc.ca">tansifcs@pris.bc.ca</a>
Advocacy and Support Group for Persons with a Mental Handicap	Marie Webb	250 782 3780	
Catholic Social Services - Job Search and Support Services		250 782 8744	<a href="mailto:arden@neonet.bc.ca">arden@neonet.bc.ca</a>
Mizpah Transition House		250 782 9176	<a href="mailto:mizpah@pris.bc.ca">mizpah@pris.bc.ca</a>
Native Courtworkers & Counselling Association - Dawson Creek			
Nawican Friendship Centre		250-782-5202	
Peace Country Soc for Acquired Brain Injury		250 782 1850	<a href="mailto:rehabi@pris.bc.ca">rehabi@pris.bc.ca</a>
Reconnect Youth Services		250 782 4310	<a href="mailto:reconnect@pris.bc.ca">reconnect@pris.bc.ca</a>
South Peace Child Development Centre		250 782 9174	<a href="mailto:sp-cdc@pris.bc.ca">sp-cdc@pris.bc.ca</a>
South Peach Counselling Services		250-782-4410	
Action BC Advocacy and Referral Service		250-787-1685	<a href="mailto:actionbc@shaw.ca">actionbc@shaw.ca</a>
Fort St. John Community Justice Program		???	
		250-785-6509???	
Fort St. John Friendship Society			
Fort St. John Womens Resource Society		250 787 1121	<a href="mailto:fsjwrs@solarwinds.com">fsjwrs@solarwinds.com</a>
North Peace Addiction Services - Drug and Alcohol Services		250 262 5269	<a href="mailto:conniecunningham@northernhealth.ca">conniecunningham@northernhealth.ca</a>
North Peace Community Resources Society		250 785 6021	<a href="mailto:kmarsh@npcrs.bc.ca">kmarsh@npcrs.bc.ca</a>
Fort St. John Literacy Society		250 785 2110	<a href="mailto:literacy@nlc.bc.ca">literacy@nlc.bc.ca</a>