



PROJECT UPDATE NO. 3 – January 2010

[www.evergreenline.gov.bc.ca](http://www.evergreenline.gov.bc.ca)

## Evergreen Line Preliminary Design Consultation Results

The summary report for Preliminary Design Consultation, held October 5 – November 13, 2009, is now available online.



The Evergreen Line is a new rapid transit line that will connect Coquitlam to Vancouver via Port Moody and Burnaby. The Evergreen Line will be a fast, frequent and convenient SkyTrain service, connecting Coquitlam City Centre through Port Moody to Lougheed Town Centre in approximately 13 minutes. It will connect without transfer to the current SkyTrain network at Lougheed Town Centre Station and will integrate with regional bus and West Coast Express networks.

The Evergreen Line is a key element of *The Provincial Transit Plan* and has been a centrepiece of Metro Vancouver's regionally developed transportation plan for over 15 years. Building on the strength of the existing rapid transit network, the Evergreen Line, using SkyTrain technology, will bring many benefits to the region, including increased transportation choice as well as support for growth management and environmental sustainability initiatives.

### HIGHLIGHTS INSIDE!

Highlights from the Evergreen Line Preliminary Design Consultation Summary Report can be found inside.

For full results of the recent consultation, please see the Preliminary Design Consultation Summary Report on the Evergreen Line website.

[www.evergreenline.gov.bc.ca](http://www.evergreenline.gov.bc.ca)

# Feedback from Preliminary Design Consultation

With key project components such as preferred route and technology already determined, the Ministry of Transportation and Infrastructure presented preliminary design elements of the Evergreen Line for public and stakeholder feedback during Preliminary Design Consultation, which was held from October 5 to November 13, 2009.

## CONSULTATION PARTICIPATION

**671 total participants**

- ✓ 515 people attended  
7 open houses
- ✓ 156 people attended  
11 stakeholder meetings
- ✓ 493 feedback forms  
(310 through the online feedback form)
- ✓ 27 submissions (phone, hardcopy, mail and email)



## CONSULTATION TOPICS

During Preliminary Design Consultation, the Ministry of Transportation and Infrastructure sought public and stakeholder feedback on the following consultation topics:

- **Evergreen Line Stations – Use and Access** Input about station facilities to support use and access (cycling facilities, passenger pick-up and drop-off areas, etc.).
- **Evergreen Line Stations – Elements of Station Design** Outlining station area planning and station area design objectives and providing information about common and unique station elements.
- **Evergreen Line Stations – Safety and Security** Outlining how stations and station areas will be designed to maximize security and rider safety using fare gates, Transit Police Service and Crime Prevention Through Environmental Design (CPTED) principles.
- **Traffic Communication Tools** Outlining plans for traffic management prior to and during construction of the project.

## WHAT WE HEARD

**Feedback Forms** | Below is a summary of high-level results from feedback forms received during the consultation period.

67%

Coquitlam Central Station was identified by 67% of respondents as a station they would use on the Evergreen Line.

### Station Use and Access

- ✓ **67%** of respondents indicated that they will use Coquitlam Central Station.
- ✓ **82%** of respondents rated pedestrian access as “very” or “extremely” important when considering the station they will use most often.

- ✓ **70%** of respondents rated bus connections as “very” or “extremely” important when considering the station they will use most often.
- ✓ **59%** of respondents rated passenger pick-up and drop-off areas as “very” or “extremely” important when considering the station they will use most often.
- ✓ **198 participants** provided suggestions for cycling facilities that would encourage them to use the Evergreen Line. The most frequently mentioned suggestions were:
  - Have secure bike storage at the station (50)\*
  - Have bike paths to the stations (38)
- ✓ **195 participants** provided additional comments regarding station access. The most frequently mentioned suggestions were:
  - Provide safe pedestrian access (48)
  - Make stations car friendly (36)

### Station Design and Safety

- ✓ **74%** of respondents indicated a preference for stations that each have a unique look over stations that all look the same.
- ✓ **75%** of respondents indicated a preference for stations designed to blend into the character of the immediate neighbourhood over stations designed to stand out.
- ✓ **212 participants** provided suggestions regarding safety and security at stations. The most frequently mentioned suggestions were:
  - Have police or security staff present (53)
  - Install fare gates (49)

**80%**  
 Bus connections were identified by 80% of respondents as “very” or “extremely” important at Lougheed Town Centre and Coquitlam Central Stations.

### Feedback Highlights – Access to Specific Stations on the Evergreen Line

Respondents identified priorities for the stations they would use most often:

- ✓ More than **80% of respondents** identified pedestrian access as “very” or “extremely” important at Douglas College, Lougheed Town Centre, Coquitlam Central, Burquitlam, and Ioco Stations.

- ✓ More than **80% of respondents** identified bus connections as “very” or “extremely” important at Lougheed Town Centre and Coquitlam Central Stations.
- ✓ **63% of respondents** identified parking as “very” or “extremely” important at Coquitlam Central Station.
- ✓ **53% of respondents** identified parking as “very” or “extremely” important at Douglas College Station.
- ✓ **40% of respondents** identified cycling facilities as “very” or “extremely” important at any station.

### Feedback Forms – Additional Comments

The **key themes** from these comments are shown below:

- ✓ **The Evergreen Line is long overdue. The Preliminary Design is good** – start construction soon. (71)
- ✓ **Include an additional station** located in the western end of Port Moody. (55)\*\*
- ✓ **Ensure good/easy connections** with buses and other transit modes. (25)
- ✓ **Include an additional station** located near Coquitlam Centre Mall. (15)
- ✓ **Expand service** to Port Coquitlam and beyond. (14)

\*The number in brackets indicates the key theme frequency.

\*\* It should be noted that of the 55 participants who provided this comment, 29 stated “I signed the petition in support of a 3rd station in West Port Moody and I continue to support the addition of this station to the Evergreen Line.”

### FULL RESULTS

The full results of Preliminary Design Consultation, including key themes from the Stakeholder Meetings and Open House question and answer sessions, can be found in the Preliminary Design Consultation Summary Report on the Evergreen Line website at [www.evergreenline.gov.bc.ca](http://www.evergreenline.gov.bc.ca).

\* The number in brackets indicates the total number of responses that mentioned the key theme. It should be noted that a response may have included more than one key theme.

## Next Steps – 2010 Consultation

The Ministry of Transportation and Infrastructure is committed to a comprehensive multi-round consultation process with communities along the route alignment as well as with other key regional and provincial stakeholders and the public as the Evergreen Line Project moves forward. The project will continue to consult the public to:

- Provide information about the project
- Provide opportunities for public input and information exchange
- Consider public input into project design where technically and financially feasible

Five rounds of public consultation are planned for the Evergreen Line Project, with three completed to date. Two additional rounds of consultation will be held in 2010.

Route Selection Consultation with Mayors and Council in the Northeast Sector	<b>Environmental Assessment</b> 30-Day Public Comment Period on the Draft Application Information Requirements	Preliminary Design Consultation	<b>Environmental Assessment</b> Public Comment Period on the Environmental Assessment Certificate Application	Station Area Design Consultation
MAY 2008	SEPTEMBER – OCTOBER 2009	OCTOBER – NOVEMBER 2009	MID 2010	LATE 2010

### ENVIRONMENTAL ASSESSMENT

The Evergreen Line Project is subject to environmental assessment review under the British Columbia *Environmental Assessment Act*. The Environmental Assessment includes a full review of potential project-related impacts and proposed mitigation measures, and the Ministry of Transportation and Infrastructure must obtain an Environmental Assessment Certificate before construction can proceed.

#### Mid 2010: Public Comment Period on the Environmental Assessment Certificate Application

The Evergreen Line is preparing an Application for an Environmental Assessment Certificate. The Application and supporting studies will be submitted to the Environmental Assessment Office for review in early 2010 and a public comment period on the Environmental Assessment Certificate Application will be held in mid 2010.

The Ministry of Transportation and Infrastructure is committed to a thorough Environmental Assessment, and has engaged leading experts to conduct a number of environmental and socio-economic studies that consider potential construction- and

operations-related environmental effects. For each assessment study, the Environmental Assessment Certificate Application will describe scope and methodology, project-related impacts and benefits, and recommended mitigation measures.

Assessment studies include:

- ✓ Air Quality
- ✓ Archaeology and Heritage
- ✓ Fisheries and Aquatics
- ✓ Noise and Vibration
- ✓ Socio-Economics and Community
- ✓ Vegetation and Wildlife

### STATION AREA DESIGN CONSULTATION

#### Late 2010: Station Area Design Consultation

A station area design consultation to discuss station layout and features is scheduled for late 2010. To be notified about Station Area Design Consultation, please send an email to [info@evergreenline.gov.bc.ca](mailto:info@evergreenline.gov.bc.ca) or call the Evergreen Line Project Office at 604-927-4452.

### FOR MORE INFORMATION

If you want to learn more about the Evergreen Line Project or have your name added to the Evergreen Line Project information update list, please visit the Project Office (2900 Barnet Highway, Coquitlam) or contact us:

Email: [info@evergreenline.gov.bc.ca](mailto:info@evergreenline.gov.bc.ca) | Phone: 604-927-4452 | [www.evergreenline.gov.bc.ca](http://www.evergreenline.gov.bc.ca)

