



Five-Year Review of the Performance of the LTSA and the Province

The [Operating Agreement](#) between the Province and the LTSA signed in 2005 established a requirement for five-year performance reviews of the LTSA and the Province. These reviews include an assessment of the business relationship between the two parties.

The first performance review was conducted in 2010 by a jointly selected independent consultant, Peter Adams. The resulting report was primarily based on interviews conducted with members of the LTSA Stakeholder Advisory Committee, LTSA executive, and government staff with significant business involvement with the LTSA.

The consultant found that over the past five years:

- The LTSA consistently achieved and exceeded its performance targets and financial obligations as required under the [Operating Agreement](#).
- The LTSA has fostered very strong stakeholder support.
- There is room for improved collaboration between the Province and LTSA.

The [report](#) provided insight into the LTSA and the Province's ongoing business operations and approaches for better collaboration.

Click [here](#) to view the "Review of the Performance of the LTSA and the Province". Click [here](#) to read the backgrounder.

Backgrounder

Five-Year Review of the Performance of the LTSA and the Province

September 27, 2010

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"Government's decision in 2005 to create a highly efficient and responsive independent agency has been a resounding success, providing a strong foundation that protects private landowners, interest holders, businesses, government revenues and the integrity of our historical records" said Minister of Agriculture and Lands, Steve Thomson. "This review demonstrates that our decision was correct as the Land Title and Survey Authority has become a model for other jurisdictions to follow, providing outstanding service to British Columbians with strong support from its stakeholders."

"We are pleased that Mr. Adams' review of the five-year performance of the LTSA and Province describes our success and stakeholder support for our achievements," stated Godfrey Archbold, President and CEO of the LTSA. "We consider our stakeholders, including the Province, as the impetus for, and beneficiaries of, our continuous improvement efforts."

Click [here](#) to view the "Review of the Performance of the LTSA and the Province".