

An Update on BC Ferries' Langdale Terminal Development Plan

Hello Sunshine Coast Residents,

We want to keep you informed and up-to-date on the progress of the Langdale terminal redevelopment project. Since I began providing updates last August, I've shared information on the Terminal Development Planning process, draft project schedule, overview of the stakeholder engagement process, and addressed some key concerns and shared details on potential technologies that may be used in the design of the terminal.

I've enjoyed the feedback you've provided and encourage you to keep sending in your questions and comments. I respond to every email I receive and provide the latest information I have. I'd like to report on two recent comments I received that led to direct results. The two topics raised by customers were ensuring we gave consideration to mobility challenged passengers, and the need for a secure dog area at the terminal.

The concerns about mobility challenges within the terminal were centred on the distance from the foot passenger drop-off area to Berth 1. As a result of the concern, I have consulted a specialist in the field on *Universal Design* who will review the building and terminal designs and provide advice on how we can deliver a project that best meets the needs of all passengers, including those with mobility challenges. This will also help us update our Accessible Terminal Facility Design Criteria to ensure we stay on the leading edge of *Universal Design* at all of our terminals.

Secure dog areas have become a standard amenity at many of our terminals and something the Langdale terminal is missing. Through this process, our staff has proposed a fenced-in dog area. While the proposal is still under review, it looks promising that we will have one installed in the coming months. The area would be enclosed with fencing and a gate, and surfaced with clear, round gravel to ensure cleanliness. We are looking at a space on the south side of the terminal about half way up the holding compound for this dog area.

Your voice is important to us and we listen to your concerns, and where we can, we act. We know the overhead walkway is important. It is also a high priority for my team. I will update you as soon as I have more details, which I expect to be in the next few months.

Phase 2 of our engagement process will begin shortly. The first phase informed the community about the process and provided you with an opportunity to give input on how we can improve the terminal. The second phase will report back on how we were able or why we weren't able to incorporate your feedback, as well as provide another opportunity for input. Over the next few months, we will be doing the following consultation in the community:

- Presentations to community stakeholders in March

- Workshop and updates to local employees in March or April
- Workshop and updates with external stakeholders such as local municipalities, RCMP / BC Ambulance, transportation groups and others, in March or April

We will be engaging with Sunshine Coast residents and Langdale - Horseshoe Bay customers through:

- Pop-up booths at the terminal and on board the vessel
- Open House

The dates for these events are being confirmed. We will let you know about the pop-up booth details on our projects page and on social media. We will advertise the Open House in the local papers. Please keep an eye on our project page for more information in the next few weeks.

We are on schedule with our approvals process. We will be seeking internal approvals from our Executive Committee and Board of Directors before submitting to the BC Ferries Commissioner for public input and approval. Our goal is to have the Commissioner submission completed by July of this year, before we move on to the tender and construction phases of this project.

Please continue to send me your questions about the project and what lies ahead. If you have any specific aspects of the project you would like to suggest for this column, please

let me know by contacting me directly at michael.pearson@bcferries.com. We hope you have been finding these updates helpful.

Thank you,

Mike

Senior Project Manager
BC Ferries

