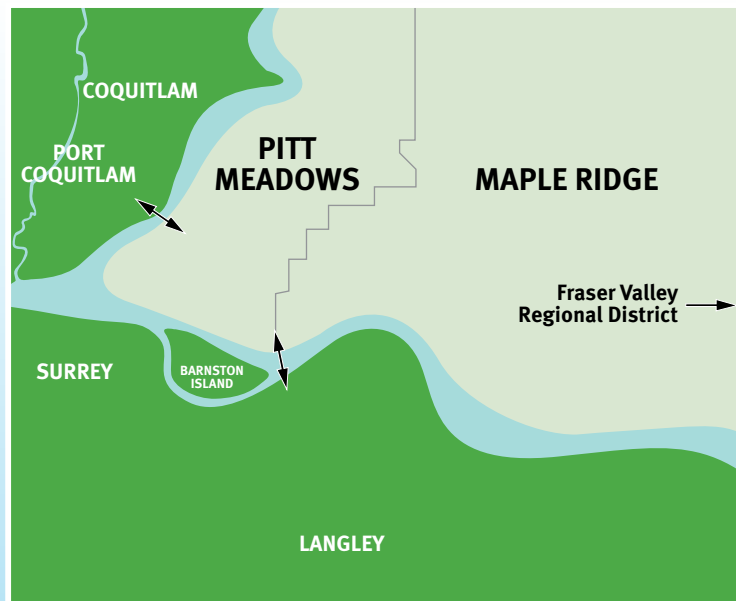


Phase 1: Issues & Opportunities

Engagement Summary – What we did & What we heard

The Maple Ridge-Pitt Meadows Area Transport Plan will focus on improving transit, improving regional cycling connections, making walking to transit safer and more enjoyable, and considering goods movement and regional roadways.



From April 2 to June 3, 2018, TransLink sought input from the public, stakeholders and local government partners in the engagement for **Phase 1: Issues & Opportunities**.

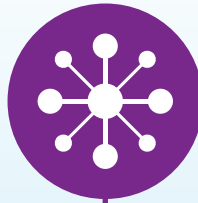
Spring 2018
Phase 1: Issues & Opportunities

Early 2019
Phase 2: Identifying Priorities

Ongoing
Monitoring and Reporting

STAKEHOLDER & PUBLIC ENGAGEMENT

Outreach



3,700 posters and postcards distributed to community locations and at transit hubs

2 West Coast Express station advertisements

20 bus pole advertisements

3 unique media stories in print and online

2 newspaper advertisements

1,209 impressions on Facebook

644 video views on Facebook

2,174 project web page visits via personal computers

3,203 project web page visits via mobile devices

***615** pageviews on the Buzzer blog

* Data reflects joint promotion of the Area Transport Plan and B-Line projects.

What we did

We used a variety of methods to reach out and engage with community members.

Engagement



1 online survey

6 public info sessions

6 presentations to community groups

2 city council workshops

1 Public Advisory Committee (PAC) meeting

Participation



1,160 online surveys completed

872 in-person interactions

We heard from residents of all ages who live, work, study and travel within, and to and from, the Maple Ridge and Pitt Meadows area.

What we heard

The responses identified below represent the **most frequent suggestions** shared by survey participants. Other issues with a lower number of responses have not been listed here but will still be considered during the planning process.



How would you improve transit service?

- More frequent service (701, West Coast Express, Community Shuttle Routes)
- Faster service (701)
- Additional weekend service (West Coast Express, Community Shuttle Routes, 791)
- Earlier and/or later service (West Coast Express, Community Shuttle Routes)
- More reliable service (701, to/from West Coast Express)



What improvements would make walking to transit safer and more enjoyable?

- Improve intersection crossings
- Better lighting
- Fix uneven sidewalks, remove obstacles
- Mid-block crosswalks



What improvements would make cycling safer and more enjoyable?

- Bike lanes with separation from traffic
- Bike lanes
- Intersection improvements
- Directional signage
- Bike parking

1,160
completed surveys

50% accessed the survey from social media

87% were from Maple Ridge and Pitt Meadows

OTHER FREQUENT SUGGESTIONS

- Extend SkyTrain to Maple Ridge
- Additional park and ride facilities at Port Haney
- Address vehicle congestion at Harris Rail Crossing and at Golden Ears Bridge Access

An interactive map was used to receive feedback for the online survey.



How feedback is considered

Public and stakeholder input is one of the many important factors considered as we identify the transportation **issues and opportunities** in Phase 1 of the Area Transport Plan.

Stay tuned for the Phase 2 engagement where we'll invite your feedback on proposed changes to transit service and improvements to transit infrastructure and regionally-significant cycling corridors in your community.

Your feedback, along with ongoing technical analysis, will help us identify transportation priorities for the Maple Ridge and Pitt Meadows area.



If you have any questions about what we did or what we heard during the Phase 1 engagement, please contact mrpm@translink.ca