

TransLink's Sustainability Policy: *Creating a More Sustainable Future*

This policy articulates TransLink's commitment to making sustainability a key factor in all our strategies, plans, business practices, decisions, and operations. This policy applies to all employees and activities of TransLink, its subsidiaries, and service contractors and is supported by specific social, economic, and environmental strategies and policies.

TransLink is deeply committed to developing and maintaining a sustainable transportation system that meets the needs of people, organizations and businesses, and fosters the ecological, economic and social well-being of the Metro Vancouver region and beyond.

TransLink is committed to being a recognized world leader in transportation sustainability.

We advance sustainability by:

- Providing and promoting sustainable transportation choices in the region – enabling more people to choose walking, cycling or transit for more of their trips
- Managing and operating our business in an environmentally, socially, and economically responsible manner
- Using our business leverage to advance sustainability
- Promoting land use and transportation infrastructure decisions that are supportive of sustainable transportation

TransLink will integrate and advance sustainability through its various roles.

As a transportation provider, we will:

- Provide a diversity of transportation services and pursue operation and design innovations that maximize the benefits to society, the economy, and the environment while minimizing adverse impacts, locally and globally
- Develop a resilient transportation system that can adapt to the region's changing needs and foster our capacity to respond in challenging or exceptional situations

TransLink Corporate Vision

To be a recognized leader in creating a sustainable region through transportation excellence.

Definition of a Sustainable Transport System

A sustainable transport system is one that:

- allows the basic access and development needs of individuals, companies and societies to be met safely and in a manner consistent with human and ecosystem health, and promotes equity within and between successive generations;
- is affordable, operates efficiently, offers choice of transport mode, and supports a competitive economy, as well as balanced regional development; and,
- limits emissions and waste within the planet's ability to absorb them, uses renewable resources at or below their rates of generation, and uses non-renewable resources at or below the rates of development of renewable substitutes when minimizing the impact on the use of land and the generation of noise.

Definition developed by the Centre for Sustainable Transportation.

As an organization, we will:

- Set economic, environmental and social targets appropriate to our vision and mandate
- Develop and implement a corporate sustainability strategy
- Incorporate sustainability commitments into our business processes and practices
- Make decisions that consider economic, social, and environmental objectives and reflect our commitment to sustainability and leadership, ensuring the best value for transportation investments
- Operate in an open, transparent, responsible and accountable manner
- Aim for continual innovation and improvement in all aspects of our business to reach our goal of becoming sustainable transportation leaders

As an employer, we will:

- Cultivate a diverse, inclusive and respectful workplace and provide a safe and healthy work environment
- Encourage employees to innovate and play an active leadership role in the pursuit of our sustainability goals
- Empower staff with the resources they need to make responsible decisions regarding sustainability in the workplace and encourage them to expand this into their personal lives

As a member of the community, we will:

- Work with our community partners to enhance the livability, sustainability and resilience of our region and provide leadership for transport systems around the world
- Conduct transparent, inclusive and respectful consultations with our stakeholders and the public to obtain meaningful input into TransLink activities
- Encourage and recognize the efforts of employees, subsidiaries, service contractors and partners for their sustainability practices and innovations

To determine how we are doing, to meet our vision and targets, and to prepare for future challenges, we will:

- Measure and track our progress towards achieving our sustainability targets
- Regularly document our progress in publicly available reports
- Evaluate our progress and adjust implementation where needed
- Monitor emerging economic, social and environmental trends to identify and manage anticipated challenges and opportunities

Sustainability is a collective pursuit – we all have the power to take positive actions that, together, will create a sustainable future for our communities, our region and our world.