



March 30, 2020

Richard J. M. Fyfe, Q.C.
BC Family Maintenance Agency
2nd Floor, 609 Broughton Street
Victoria BC V8W 1C8

Dear Richard Fyfe:

I would like to extend appreciation on behalf of the Honourable John Horgan, Premier, and the Executive Council for your dedication, and that of your board members, in leading your organization and helping government deliver on our priorities to British Columbians.

Government remains focused on its three strategic priorities: making life more affordable, delivering better services, and investing in a sustainable economy.

Every public sector organization is accountable to the citizens of British Columbia. The expectations of British Columbia citizens are identified through their elected representatives, the members of the Legislative Assembly.

This mandate letter, which I am sending in my capacity as Minister responsible for the BC Family Maintenance Agency, on behalf of the Executive Council, communicates those expectations for your agency. It sets out overarching government priorities that will inform your agency's policies and programs, as well as specific direction on priorities and expectations for the coming fiscal year.

Our goal is to build a strong, sustainable economy that works for everyone. We are committed to working with you and other Crown agencies to provide quality, cost-effective services to British Columbia families and businesses. By adopting the Gender-Based Analysis Plus (GBA+) lens and Business and Economic Implications Framework to policy development, we will ensure that equity is reflected in government budgets, policies and programs. You are encouraged to apply the GBA+ lens in your Crown Agency operations and programs. In the same vein, appointments to agencies, boards and commissions reflect government's direction to promote equity and leadership at senior levels in the public and private sectors, with a view to building strong public sector boards that reflect the diversity of British Columbia.

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Two key priorities that will underpin lasting prosperity are advancing reconciliation with Indigenous Peoples and moving towards a low-carbon economy.

In October 2019, government introduced the *Declaration on the Rights of Indigenous Peoples Act* (the Act) which represents a crucial step towards true and lasting reconciliation. In keeping with the Calls to Action of the Truth and Reconciliation Commission, the Act was developed in collaboration with the First Nations Leadership Council to create a framework for reconciliation in British Columbia. All Crown agencies are expected to incorporate *Declaration on the Rights of Indigenous Peoples Act* and Calls to Action of the Truth and Reconciliation Commission within their specific mandate and context.

Announced in December 2018, the CleanBC plan puts our province on the path to a cleaner, better future – with a low-carbon economy that creates opportunities while protecting our clean air, land and water. As part of the new accountability framework established in CleanBC, and consistent with the *Climate Change Accountability Act*, please ensure your organization plans to align operations with targets and strategies for minimizing greenhouse gas emissions and managing climate change risk. Please be prepared to work with government to report out on these plans and activities.

The Crown Agencies and Board Resourcing Office (CABRO), with the Ministry of Finance, will continue to support you and your board on recruitment and appointments as needed, and will be expanding professional development opportunities in 2020/21. This will include online training modules and in-person conferences, as government works to support strong public sector boards that reflect the diversity of British Columbia.

As the Minister responsible for the BC Family Maintenance Agency I expect that you will make substantive progress on the following priorities and incorporate them in the goals, objectives and performance measures in your 2020/21 Service Plan:

- Execute the successful transition of the Family Maintenance Enforcement Program to the new BC Family Maintenance Agency Crown and maintain current service levels, in accordance with direction from government.
- Work with the Ministry of Attorney General, affected ministries and relevant stakeholders to determine opportunities to continue to strengthen delivery of family maintenance services.
- Work with the Ministry of Attorney General to evaluate opportunities to improve efficiency and budget performance and establish an appropriate governance framework to deliver the mandate of the BC Family Maintenance Agency.

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Each board member is required to sign the Mandate Letter to acknowledge government's direction to your organization. The signed Mandate Letter is to be posted publicly on your organization's website in spring 2020.

I look forward to continuing to work with you and your Board colleagues to build a better British Columbia.

Yours truly,

A handwritten signature in black ink, appearing to be 'David Eby', with a long horizontal flourish extending to the right.

David Eby, QC
Attorney General

pc: The Honourable John Horgan
Don Wright
Lori Wanamaker
Heather Wood
Kevin Jardine



Richard J. M. Fyfe, Q.C.
Chair
Board of Directors
BC Family Maintenance Agency

March 30, 2020

Date



Kevin Jardine
Director
Board of Directors
BC Family Maintenance Agency

March 31, 2020

Date